



# HAMPDEN COUNTY WORKFORCE BOARD

## MHHCWB Strategic Plan July 1, 2020-June 30, 2023 Summary Scoreboard

### Quarterly Progress Report Year 2, QTR 1 Progress July 1, 2021 – September 30, 2021

#### KPI Metric Key:



No Progress



Partially Implemented



Fully Implemented



#### KPI Metric Trend between Quarters:




1. Changing = Moved from One Level to Next
2. Improving = Expanded Partially Implemented
3. Continuing = No Major Change in KPI Metric



# Strategic Priority 1



## Be the Leading Source of Regional Labor Market Information and Innovative Ideas for Advancing Workforce Development




Goal/Strategy	Key Performance Indicators (KPI) <input checked="" type="checkbox"/> Q1 <input type="checkbox"/> Q2 <input type="checkbox"/> Q3 <input type="checkbox"/> Q4/Y2
<b>Labor Market Data and Information</b>	<p>1. During all Plan years, as part of the execution of the MHHCWB Strategic Plan and the implementation of the Goals and Strategies in the Pioneer Valley Labor Market Blueprint, MHHCWB will identify key workforce indicators from multiple data channels, analyze workforce data and trends, formulate projections and recommendations, and regularly prepare and disseminate reports to a broad network of regional partners and collaborators.</p> <div style="text-align: center;">  <p><b>KPI METRIC TREND: 1. CHANGING</b></p> </div> <div style="display: flex; justify-content: space-around; margin-top: 10px;"> <span>No Progress</span> <span>Partially Implemented</span> <span>Fully Implemented</span> </div>
	<p><b>Comments:</b></p> <ul style="list-style-type: none"> <li>⬇ Director of Business Services and Market Research continued to prepare Labor Market Reports and Occupational Outlook Briefs for selected partners, in particular, regional school districts.</li> <li>⬇ MHHCWB partnered with the Pioneer Valley Planning Commission to present COVID-19 Data Analysis to the MHHCWB Board of Directors on September 14, 2021.</li> <li>⬇ MHHCWB surveyed regional Behavioral Health organizations to ascertain workforce needs moving forward and will use survey findings as part of planning for submission of training grant to CommCorp on October 30, 2021.</li> </ul>
	<p>2. During all Plan years, the MHHCWB web site will be enhanced and marketed as the central repository for all workforce related labor market data and analytics, research reports and publications, promising practices, and innovative program designs and practices.</p> <div style="text-align: center;">  <p><b>KPI METRIC TREND: 1. CHANGING</b></p> </div> <div style="display: flex; justify-content: space-around; margin-top: 10px;"> <span>No Progress</span> <span>Partially Implemented</span> <span>Fully Implemented</span> </div>
	<p><b>Comments:</b></p> <ul style="list-style-type: none"> <li>⬇ Director of Business Services and Market Research continued to update Refreshed MHHCWB website to reflect progress on Blueprint Implementation and updates on labor pandemic related information and resource links for business, job seekers and general web site viewers.</li> <li>⬇ Director of Business Services and Market Research analyzing impact of merger between software companies <i>EMSI</i> and <i>Burning Glass</i> relative to data collection and dissemination moving into CY 2022.</li> <li>⬇ Director of Business Services and Market Research continued to prepare labor market and research reports for distribution to external partners.</li> </ul>



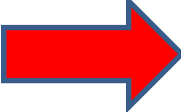
Goal/Strategy	<b>Key Performance Indicators (KPI)</b> <input checked="" type="checkbox"/> Q1 <input type="checkbox"/> Q2 <input type="checkbox"/> Q3 <input type="checkbox"/> Q4/Y2
<b>Resource Allocation</b>	<p>1. During all Plan years, MHHCWB will enhance its internal technologies and operating systems to streamline the process of allocating resources to the MH One Stop Career Center Operators, WIOA training providers, and other program partners and collaborators.</p>  <p>KPI METRIC TREND: 1. CHANGING</p> <p>No Progress      Partially Implemented      Fully Implemented</p> <p><b>Comment:</b></p> <ul style="list-style-type: none"> <li>MHHCWB's internal accountability and reporting systems continued to assist two MH OSCC Operators in joint development of implementing allocations methodology as detailed in the new four year <i>Charters</i> in effect for each MH OSCC effective July 1, 2021.</li> </ul>
<b>Innovative Processes and Systems</b>	<p>1. During all Plan years, MHHCWB will design and implement innovative practices/processes/systems that will improve the operation of the regional workforce system for employers, job seekers, and system users.</p>  <p>KPI METRIC TREND: 2. IMPROVING</p> <p>No Progress      Partially Implemented      Fully Implemented</p> <p><b>Comments:</b></p> <ul style="list-style-type: none"> <li>MHHCWB developed new four year Charters with each MH OSCC that set forth requirements and deliverables to improve the continued integrated and coordinated delivery of services and supports to employers, job seekers, and system users.</li> <li>MHHCWB organized internal staff for FY 2022 to be more responsive to anticipated needs of the workforce system as a result of pandemic and anticipated allocation of additional funding to accelerate services to businesses and job seekers.</li> </ul> <p>2. During all Plan years, MHHCWB will enhance connectivity between WIOA Title 1 funded programming and other targeted grant funded programs to ensure alignment of activities, programs, and services that accelerate job creation.</p>  <p>KPI METRIC TREND: 2. IMPROVING</p> <p>No Progress      Partially Implemented      Fully Implemented</p> <p><b>Comment:</b></p> <ul style="list-style-type: none"> <li>MHCWB set aside a portion of FY 2022 WIOA Title 1 funding to develop some innovative programming that will enhance connectivity to grant funded training programs focused on the priority industries in the PV Labor Market Blueprint (Updated).</li> <li>MHHCWB awaiting guidance from State on rollout of new ARPA funds to implement programming to get unemployed individuals whose employment was impacted by the pandemic back into the labor force.</li> </ul>

# Strategic Priority 2

## Improve Education and Employability Skills of Adults for Quality Careers




Goal/ Strategy	Key Performance Indicators (KPI) <div style="display: flex; justify-content: space-around; align-items: center;"> <span style="border: 1px solid black; padding: 2px;">☒</span> Q1           <span style="border: 1px solid black; padding: 2px;">□</span> Q2           <span style="border: 1px solid black; padding: 2px;">□</span> Q3           <span style="border: 1px solid black; padding: 2px;">□</span> Q4/Y2         </div>
<b>Program Coordination and Capacity Building</b>	<p>1. During all Plan years, MHHCWB will be the intermediary to facilitate coordination and increase capacity building among regional training providers, employers, and community serving organizations, to design and implement innovative programs, practices, and services that enhance the employability of adults in priority and other critical occupations detailed in the Pioneer Valley Labor Market Blueprint.</p> <div style="text-align: center;">  <p><b>KPI METRIC TREND: 1. CHANGING</b></p> </div> <div style="display: flex; justify-content: space-around; margin-top: 10px;"> <span>No Progress</span> <span>Partially Implemented</span> <span>Fully Implemented</span> </div> <div style="background-color: #ffff00; padding: 5px; margin-top: 10px;"> <p><b>Comments:</b></p> <ul style="list-style-type: none"> <li>✦ MHHCWB continued to serve as the State-wide Primary Operator in the MA COVID-19 Disaster Recovery Dislocated Worker National Emergency Grant that enhances the employability of adults permanently separated from employment due to COVID-19.</li> <li>✦ MHHCWB continued to serve as intermediary of the MA Department of Housing &amp; Community Development (DHCD) grant which exceeded planned enrollment target goals in year 1 and will expand project activities and client service levels as planned for year 2.</li> <li>✦ MHHCWB continues to serve as the intermediary for curated meetings with representatives from the MA Workforce Skills Cabinet and a new company locating in the State/region. Meeting held on September 27, 2021.</li> <li>✦ MHHCWB serving as the Lead Organization and intermediary in the <i>NEW</i> Region 2 Healthcare Workforce Hub- Behavioral Health Grant implementation process. Regional meeting conducted on September 20, 2021.</li> <li>✦ MHHCWB continued to serve as the Lead Organization and intermediary of the Region 2 <i>MassBridge</i> advanced manufacturing three year U.S. DOD funded grant program with MA Technology Collaborative.</li> <li>✦ MHHCWB continued to serve as the Lead Organization and intermediary of the <i>NEW</i> CY 2022 Region 1-2 Advanced Manufacturing Training Program now administered by the Massachusetts Technology Collaborative.</li> <li>✦ MHHCWB continued to serve as the Lead Organization and intermediary for the West Region state-wide Federal CARES Act funded Virtual Manufacturing Training Program for permanently separated UI claimants.</li> </ul> </div>
<b>Adult Career Pathways Connectivity</b>	<p>1. During all Plan years, MHHCWB will provide technical assistance and guidance to DESE-ACLS funded Adult Education programs to support the implementation of programming that enhances outcomes for program participants to transition to college and careers.</p> <div style="text-align: center;">  <p><b>KPI METRIC TREND: 1. CHANGING</b></p> </div> <div style="display: flex; justify-content: space-around; margin-top: 10px;"> <span>No Progress</span> <span>Partially Implemented</span> <span>Fully Implemented</span> </div> <div style="background-color: #ffff00; padding: 5px; margin-top: 10px;"> <p><b>Comment:</b></p> <ul style="list-style-type: none"> <li>✦ MHHCWB continued to work with the ACLS funded Hampden County AE providers and Franklin Hampshire County ACLS funded AE programs intermediary on regional programming and services to AE learners and partnering agencies.</li> </ul> </div>

Goal/ Strategy	<b>Key Performance Indicators (KPI)</b> <input checked="" type="checkbox"/> Q1 <input type="checkbox"/> Q2 <input type="checkbox"/> Q3 <input type="checkbox"/> Q4/Y2
<b>Adult Career Pathways Connectivity (cont'd)</b>	<p>2. During all Plan years, MHHCWb will develop and document an integrated approach to connect DESE-ACLS funded Adult Education program participants to the services, resources, and programs available at the MassHire OSCC's.</p>  <p style="text-align: right;"><b>KPI METRIC TREND:</b> 2. IMPROVING</p> <p style="text-align: center;">No Progress      Partially Implemented      Fully Implemented</p>
	<p><b>Comment:</b></p> <ul style="list-style-type: none"> <li>⬇ Pilot Referral program for AE program learners implemented effective July 1, 2021. Interaction in Q-1 was minimum but process is in place and data collection mechanism is in place</li> </ul>
	<p>3. During all Plan years, MHHCWb will assist the MH OSCC's in using the Employer Engagement Framework and post COVID-19 Reemployment Framework to assist job seekers/customers develop comprehensive career pathway plans aligned with current priority and other critical occupations, and new occupations that may emerge from the COVID-19 pandemic.</p>  <p style="text-align: right;"><b>KPI METRIC TREND:</b> 2. IMPROVING</p> <p style="text-align: center;">No Progress      Partially Implemented      Fully Implemented</p>
	<p><b>Comments:</b></p> <ul style="list-style-type: none"> <li>⬇ MHHCWb continued to provide technical support to MH OSCC's in all RESEA related virtual services delivery processes.</li> <li>⬇ MHHCWb and MH OSCC reviewing <u>initial</u> guidance from MA WSC on use of ARPA funding for design and implement of programs, services, and capacity building activities to respond to business workforce needs and re-employment of individual's currently not participating in the labor force. <u>Final</u> guidance expected in mid-late Q-2.</li> <li>⬇ MHHCWb continued to involve MH OSCC management in regional Blueprint implementation activities that may be connected to the delivery of services to employers and job seekers.</li> </ul>
<p>4. During all Plan years, MHHCWb will provide assistance and/or resources to support implementation and evaluation of one (1) innovative education/training practice/program that improves the education and employability skills of adults for quality careers.</p>  <p style="text-align: right;"><b>KPI METRIC TREND:</b> 1. CHANGING</p> <p style="text-align: center;">No Progress      Partially Implemented      Fully Implemented</p>	
<p><b>Comments:</b></p> <p style="text-align: center;"><u>INNOVATION 1</u></p> <ul style="list-style-type: none"> <li>⬇ MHHCWb continued to serve as intermediary of a MA Department of Housing &amp; Community Development funded grant, in collaboration with Way Finders, and is testing a long-term approach to providing services and supports to Section 8 housing recipients.</li> </ul> <p style="text-align: center;"><u>INNOVATION 2</u></p> <ul style="list-style-type: none"> <li>⬇ MHHCWb serving as the Lead Organization and intermediary in the <u>NEW</u> Region 2 Healthcare Workforce Hub-Behavioral Health Grant implementation process. Behavioral health is a critical regional issue and is connected directly to the work within the Healthcare and Social Assistance Blueprint priority industry. Program design began in the final weeks of Q-1 and program implementation will begin in late Q-2.</li> </ul>	




Goal/ Strategy	<b>Key Performance Indicators (KPI)</b> <input checked="" type="checkbox"/> Q1 <input type="checkbox"/> Q2 <input type="checkbox"/> Q3 <input type="checkbox"/> Q4/Y2
<b>Career Center Operational Enhancement</b>	<p>1. During all Plan years, MHCWB will ensure that <i>Hampden County Business Solutions</i> is providing coordinated and integrated business services and job matching services to employers using multiple delivery platforms including virtual, as detailed in the Charters between each MH One Stop Career Center Operator and MHCWB.</p>  <p style="text-align: right;"><b>KPI METRIC TREND: 2. IMPROVING</b></p> <p style="text-align: center;"> <input type="checkbox"/> No Progress      <input type="checkbox"/> Partially Implemented      <input type="checkbox"/> Fully Implemented </p>
	<p><b>Comments:</b></p> <ul style="list-style-type: none"> <li>+ MHCWB continued to provide guidance to ensure that MassHire Business Solutions continued to provide services to employers.</li> <li>+ MHCWB developed new four year Charters with each MH OSCC that set forth requirements and deliverables to accelerate the continued integrated and coordinated delivery of services and supports to employers, job seekers, and system users delivered through <i>MassHire Business Solutions</i>.</li> <li>+ MH OSCCs participated in the August 16-20, 2021 State-wide Virtual Job Fair and continued to conduct Virtual Job Fairs in Q-1 utilizing a company-cohort model to deliver job matching services to both business and in particular COVID-19 permanently separated workers.</li> </ul>
	<p>2. During all Plan years, MHCWB will ensure that the <i>Talent Bank</i> is operating in a coordinated and integrated manner and providing seamless services to job seekers as detailed in the Charters between each MH One Stop Career Center Operator and MHCWB, and the WIOA CORE Partner MOU.</p>  <p style="text-align: right;"><b>KPI METRIC TREND: 2. IMPROVING</b></p> <p style="text-align: center;"> <input type="checkbox"/> No Progress      <input type="checkbox"/> Partially Implemented      <input type="checkbox"/> Fully Implemented </p>
<p><b>Comments:</b></p> <ul style="list-style-type: none"> <li>+ MHCWB developed new four year Charters with each MH OSCC that set forth requirements and deliverables to accelerate the continued Talent Bank process</li> <li>+ During Q-1, the Talent Bank continued to use virtual platforms as a key element to deliver job matching services.</li> </ul>	
<p>3. In each Plan year, MHCWB will continue to conduct quarterly meetings of the OSCC Center directors, their Board chairs, MHCWB OSCC Committee Chair, and a MHCWB Vice President to discuss and assess the implementation of principles outlined in the OSCC Operator Charters.</p>  <p style="text-align: right;"><b>KPI METRIC TREND: 3. CONTINUING</b></p> <p style="text-align: center;"> <input type="checkbox"/> No Progress      <input type="checkbox"/> Partially Implemented      <input type="checkbox"/> Fully Implemented </p>	
<p><b>Comment:</b></p> <ul style="list-style-type: none"> <li>+ No formal meetings in Q-1. With new Charters implemented, MHCWB will plan to implement this KPI during Q-2.</li> </ul>	

# Strategic Priority 3

## Develop 21<sup>st</sup> Century Youth Education and Employability Skills for Quality Careers



Goal/Strategy	Key Performance Indicators (KPI) <input checked="" type="checkbox"/> Q1 <input type="checkbox"/> Q2 <input type="checkbox"/> Q3 <input type="checkbox"/> Q4/Y2
<b>Employability Development Pathways and Systems</b>	<p>1. During all plan years, MHHCWB will allocate funding and work with the WIOA Out-of-School Youth program providers to ensure the implementation of educational services, job readiness skills, work-based learning opportunities, and coordinated case management services and supports that will advance youth along an integrated career pathway continuum.</p> <div style="text-align: center;">  <span style="margin-left: 20px;">KPI METRIC TREND: 1. CHANGING</span> </div> <p style="text-align: center;"> <span>No Progress</span>      <span>Partially Implemented</span>      <span>Fully Implemented</span> </p> <div style="background-color: #ffc107; padding: 5px;"> <p><b>Comments:</b></p> <ul style="list-style-type: none"> <li>✦ MHHCWB continued to provide technical guidance to WIOA OSY providers to support timely and accurate completion of virtual enrollment and service delivery forms.</li> <li>✦ WIOA ISY and OSY made appropriate operational adjustments to account for COVID-19 conditions over the summer.</li> </ul> </div>
	<p>2. During all Plan years, MHHCWB will allocate funding and work with WIOA In-School Youth program providers to ensure implementation of expanded work-based learning opportunities, academic interventions, and support systems and networks that improve the graduation rate, and result in successful transition to post-secondary education and/or career employment.</p> <div style="text-align: center;">  <span style="margin-left: 20px;">KPI METRIC TREND: 1. CHANGING</span> </div> <p style="text-align: center;"> <span>No Progress</span>      <span>Partially Implemented</span>      <span>Fully Implemented</span> </p> <div style="background-color: #ffc107; padding: 5px;"> <p><b>Comment:</b></p> <ul style="list-style-type: none"> <li>✦ WIOA ISY and OSY made appropriate operational adjustments to account for COVID-19 conditions over the summer.</li> </ul> </div>
	<p>3. During all Plan years, MHHCWB will act as the intermediary to accelerate the design and implementation of programs and services that link middle school → secondary education → post-secondary educational institutions, and intentionally involve private sector employers in program development and execution.</p> <div style="text-align: center;">  <span style="margin-left: 20px;">KPI METRIC TREND: 2. IMPROVING</span> </div> <p style="text-align: center;"> <span>No Progress</span>      <span>Partially Implemented</span>      <span>Fully Implemented</span> </p> <div style="background-color: #ffc107; padding: 5px;"> <p><b>Comments:</b></p> <ul style="list-style-type: none"> <li>✦ MHHCWB continued development of expanded summer 2021 YouthWorks program with significant increase in planned service levels to targeted youth populations.</li> <li>✦ MHHCWB facilitated meeting on August 16, 2021 which included representatives from the regional vocational technical high schools to discuss Market Maker and Career Technical Initiative (CTI).</li> <li>✦ MHHCWB met with individual school districts to discuss their involvement in the Market Maker/ CTI.</li> <li>✦ MHHCWB continued support of all new Innovation Pathway Designation grant applications.</li> </ul> </div>







Goal/Strategy	<b>Key Performance Indicators (KPI)</b> <input checked="" type="checkbox"/> Q1 <input type="checkbox"/> Q2 <input type="checkbox"/> Q3 <input type="checkbox"/> Q4/Y2
<b>Service Delivery Capacity Building and Alignment</b>	<p>1. During all Plan years, MHHCWB will ensure the implementation of processes and protocols that will increase coordination and alignment between WIOA Out-of-School Youth, and unemployed youth aged 16-24, and the One Stop Career Centers to ensure that youth are provided services that successfully transition them to the next level in their career pathway.</p> <div style="text-align: center;">  <span style="margin-left: 20px;">KPI METRIC TREND: 3. CONTINUING</span> </div> <p style="text-align: center;">       No Progress      Partially Implemented      Fully Implemented     </p> <div style="background-color: yellow; border: 1px solid black; padding: 5px;"> <p><b>Comments:</b></p> <ul style="list-style-type: none"> <li>⬇ Pilot Referral program for AE program learners implemented effective July 1, 2021. Interaction in Q-1 was minimum but referral process and data collection mechanism are in place.</li> <li>⬇ MH Springfield OSCC Youth Staff continued to offer Youth Workshops virtually to in and out-of-school unemployed youth.</li> <li>⬇ WIOA OSY made appropriate operational adjustments to account for COVID-19 conditions over the summer.</li> </ul> </div>
<b>Employer Engagement</b>	<p>1. During all Plan years, MHHCWB will increase by 5-8% annually, the number of private sector companies providing work-based learning opportunities, including paid and unpaid internships, to youth participating in MHHCWB funded youth programs.</p> <div style="text-align: center;">  <span style="margin-left: 20px;">KPI METRIC TREND: 3. CONTINUING</span> </div> <p style="text-align: center;">       No Progress      Partially Implemented      Fully Implemented     </p> <div style="background-color: yellow; border: 1px solid black; padding: 5px;"> <p><b>Comment:</b></p> <ul style="list-style-type: none"> <li>⬇ MHHCWB is in process of assessing the engagement of regional employers in CommCorp YouthWorks Summer Program.</li> </ul> </div> <p>2. During all Plan years, MHHCWB will provide guidance and technical assistance to connect non-WIOA funded secondary level In-school programs conducting activities and programs aligned with the Pioneer Valley Labor Market Blueprint with private sector companies committed to partnering with the schools on program/project implementation, including the provision of work-based learning opportunities.</p> <div style="text-align: center;">  <span style="margin-left: 20px;">KPI METRIC TREND: 3. CONTINUING</span> </div> <p style="text-align: center;">       No Progress      Partially Implemented      Fully Implemented     </p> <div style="background-color: yellow; border: 1px solid black; padding: 5px;"> <p><b>Comments:</b></p> <ul style="list-style-type: none"> <li>⬇ MHHCWB continued to provide regular guidance to its School to-Career Partners and Youth Council e-distribution of youth partners, CBOs, schools, etc. including on virtual resources for engaging students in various activities including work-based learning.</li> </ul> </div>

# Strategic Priority 4

## Be the Leading Advocate, Planner and Convener To Promote and Fund Regional Workforce Development

Goal/Strategy	Key Performance Indicators (KPI) <input checked="" type="checkbox"/> Q1 <input type="checkbox"/> Q2 <input type="checkbox"/> Q3 <input type="checkbox"/> Q4/Y2
<p><b>Communicate MHCWB's Mission</b></p>	<p>1. During all Plan years, MHCWB will execute a communications plan that informs entities identified from the MHCWB's Stakeholder Analysis of MHCWB programs and progress, as detailed in the <i>Strategic Plan Scoreboard</i>.</p> <div style="text-align: center; margin: 10px 0;">  </div> <p style="text-align: right; margin-right: 50px;">KPI METRIC TREND: 2.IMPROVING</p> <p style="text-align: center; margin: 10px 0;"> <span style="margin-right: 20px;">No Progress</span> <span style="margin-right: 20px;">Partially Implemented</span> <span>Fully Implemented</span> </p> <div style="background-color: #fff9c4; padding: 5px; border: 1px solid black;"> <p><b>Comments:</b></p> <ul style="list-style-type: none"> <li>⬇ MHCWB Refreshed Website officially on line for FY 2022- Q-1 resulting in upgrade to the quality and ease of website access for users.</li> <li>⬇ MHCWB continued to utilize Zoom video conference technology to ensure connectivity with key stakeholders, funding sources, and community partners.</li> <li>⬇ MHCWB continued to prioritize communication strategies with Healthcare service providers and institutions of higher education to ensure regional collaboration, in particular as it relates to clinical capacity and practices for students in response to operational needs and requirements driven by pandemic related issues.</li> </ul> </div> <p>2. During all Plan years, MHCWB will meet with locally elected officials and the local State legislative delegation, to discuss workforce development issues and opportunities that impact job creation and economic development and expansion in Hampden County.</p> <div style="text-align: center; margin: 10px 0;">  </div> <p style="text-align: right; margin-right: 50px;">KPI METRIC TREND: 2.IMPROVING</p> <p style="text-align: center; margin: 10px 0;"> <span style="margin-right: 20px;">No Progress</span> <span style="margin-right: 20px;">Partially Implemented</span> <span>Fully Implemented</span> </p> <div style="background-color: #fff9c4; padding: 5px; border: 1px solid black;"> <p><b>Comment:</b></p> <ul style="list-style-type: none"> <li>⬇ MHCWB President presented as part of 4 person panel at a September 10, 2021 hearing conducted and organized by MA Rep Bud L. Williams to review legislative use of ARPA funding moving forward.</li> <li>⬇ MHCWB continues to dialogue with City of Springfield economic development leaders on strategies to use City ARPA funding to develop and implement training and employment programming for Springfield residents, in particular residents whose employment was impacted by the pandemic.</li> </ul> </div>

Goal/Strategy	<b>Key Performance Indicators (KPI)</b> <input checked="" type="checkbox"/> Q1 <input type="checkbox"/> Q2 <input type="checkbox"/> Q3 <input type="checkbox"/> Q4/Y2
<b>Align Regional Workforce Development, Economic Development, and Educational Strategic Goals</b>	<p>1. During all Plan years, MHCWB will work with the regional economic development entities and educational institutions to create alignment between their Strategic Plan's and the Goals and Strategies detailed in MHCWB's Strategic Plan and in the Pioneer Valley Labor Market Blueprint.</p>  <p><b>KPI METRIC TREND: 2.IMPROVING</b></p> <p>No Progress      Partially Implemented      Fully Implemented</p>
	<p><b>Comments:</b></p> <ul style="list-style-type: none"> <li>⬇ MHCWB President &amp; CEO working with Hampden/Franklin Hampshire Counties and Greater Hartford, CT economic development entities as part of a cross-border economic-workforce development partnership to response to grant opportunities from the U.S. Department of Commerce (EDA).</li> <li>⬇ Region 2 CORE Planning Team and Employer Advisory Committee met on August 27, 2021 as part of the coordinated Region 2 Regional Planning Blueprint implementation process.</li> <li>⬇ MH Springfield One Stop Career Center officially released its new three year Strategic Plan. Plan is in alignment with the goals of the PV Labor Market Blueprint.</li> <li>⬇ MHCWB continues to codify into one linked document all the Strategic Plans and Planning Reports of the economic development, workforce development, educational institutions and the regional planning entities.</li> </ul>
	<p>2. During all Plan years, MHCWB will convene and facilitate meetings of the WIOA Regional Planning Teams/Work Groups to implement the Goals and Strategies contained in the Pioneer Valley Labor Market Blueprint.</p>  <p><b>KPI METRIC TREND: 1. CHANGING</b></p> <p>No Progress      Partially Implemented      Fully Implemented</p>
<p><b>Comments:</b></p> <ul style="list-style-type: none"> <li>⬇ MHCWB hosted and facilitated meeting of RP Educator Work Group- <u>Ad Hoc Committee</u> on August 19, 2021 to review new ADDENDUM reports and plan for FY 2022 work projects. Next meeting planned for October 15, 2021.</li> <li>⬇ Region 2 CORE Planning Team and Employer Advisory Committee met on August 27, 2021 as part of the coordinated Region 2 Regional Planning Blueprint implementation process.</li> <li>⬇ Blueprint Data Team continues on- line meetings to review and refine Updated Pioneer Valley Labor Market Data package prepared by MA WSC.</li> <li>⬇ MHCWB continued to provide labor market data and letters of support to educational entities for a variety of grants and educational projects.</li> </ul>	
<p>3. MHCWB will convene and facilitate meetings between MHCWB and the WIOA Core Partners to ensure the integrated delivery of business and job seeker services at the MH OSCCs, pursuant to the MOU, effective July 1, 2020.</p>  <p><b>KPI METRIC TREND: 1. CHANGING</b></p> <p>No Progress      Partially Implemented      Fully Implemented</p>	
<p><b>Comments:</b></p> <ul style="list-style-type: none"> <li>⬇ MHCWB WIOA CORE Partner MOU executed for July 1, 2021 and submitted to MDCS and disseminated to CORE partners.</li> <li>⬇ MHCWB continues to meet with individual WIOA CORE partners to review coordinated strategies to implement agreements and processes detailed in the MOU.</li> </ul>	

Goal/Strategy	<b>Key Performance Indicators (KPI)</b> <input checked="" type="checkbox"/> Q1 <input type="checkbox"/> Q2 <input type="checkbox"/> Q3 <input type="checkbox"/> Q4/Y2
<b>Secure Public and Private Funding</b>	<p>1. During all Plan years, MHHCWB will develop and implement a Funding Strategy that is aligned with its Mission that will result in an 8% annual increase in new revenue derived from new and/or additional public and private funding sources.</p> <div style="text-align: center;">  <p><b>KPI METRIC TREND: CHANGING</b></p> </div> <p style="text-align: center;"> <span>No Progress</span>      <span>Partially Implemented</span>      <span>Fully Implemented</span> </p> <div style="background-color: yellow; border: 1px solid black; padding: 5px;"> <p><b>Comments:</b></p> <ul style="list-style-type: none"> <li>✚ MHHCWB awarded \$3,500 as a sub-contractor to MHHFWB for Market Maker program.</li> <li>✚ MHHCWB coordinating allocation of additional \$470,000+ FY 2022 State budget line item funding to MH OSCC.</li> <li>✚ MHHCWB submitted two new funding applications totaling \$675,000 to Massachusetts Technology Collaborative and MA Division of Apprentice Standards. Decisions on funding in Q-2.</li> </ul> </div>