



HAMPDEN COUNTY WORKFORCE BOARD

MHHCWB Strategic Plan July 1, 2020-June 30, 2023 Summary Scoreboard

Quarterly Progress Report Year 1, QTR 4 Progress July 1, 2020 – June 30, 2021

KPI Metric Key:



No Progress



Partially Implemented







Fully Implemented

KPI Metric Trend between Quarters:



1. Changing = Moved from One Level to Next
2. Improving = Expanded Partially Implemented
3. Continuing = No Major Change in KPI Metric








MHHCWB Strategic Plan July 1, 2020-June 30, 2023 Summary Scoreboard Year 1 / QTR 4 Progress

Strategic Priority	Key Performance Indicators (KPIs) <div style="display: flex; justify-content: space-around; font-size: 0.8em;"> ☒ Q1 ☒ Q2 ☒ Q3 ☒ Q4/Y1 </div>			
ONE (5)	<p>Be the Leading Source of Regional Labor Market Information & Innovative Ideas for Advancing Workforce Development</p> <div style="text-align: center;">  </div> <p style="text-align: center;"> No Progress (0) Partially Implemented (2) Fully Implemented (3) </p>			
TWO (8)	<p>Improve Education and Employability Skills of Adults for Quality Careers</p> <div style="text-align: center;">  </div> <p style="text-align: center;"> No Progress (1) Partially Implemented (4) Fully Implemented (3) </p>			
THREE (6)	<p>Develop 21st Century Youth Education and Employability Skills for Quality Careers</p> <div style="text-align: center;">  </div> <p style="text-align: center;"> No Progress (0) Partially Implemented (4) Fully Implemented (2) </p>			
FOUR (6)	<p>Be the Leading Advocate, Planner and Convener to Promote and Fund Regional Workforce Development</p> <div style="text-align: center;">  </div> <p style="text-align: center;"> No Progress (0) Partially Implemented (3) Fully Implemented (3) </p>			
Total: <u>Yr1: (25)</u> <u>Yr2: ()</u> <u>Yr3: ()</u>	YR1/ Qtr4	No Progress (1)	Partially Implemented (13)	Fully Implemented (11)
	YR2/ Qtr4	No Progress ()	Partially Implemented ()	Fully Implemented ()
	YR3/ Qtr4	No Progress ()	Partially Implemented ()	Fully Implemented ()

Strategic Priority 1



Be the Leading Source of Regional Labor Market Information and Innovative Ideas for Advancing Workforce Development




Goal/Strategy	Key Performance Indicators (KPI) <div style="display: flex; justify-content: space-around; align-items: center;"> ☒ Q1 ☒ Q2 ☒ Q3 ☒ Q4/Y1 </div>
Labor Market Data and Information	<p>1. During all Plan years, as part of the execution of the MHHCWB Strategic Plan and the implementation of the Goals and Strategies in the Pioneer Valley Labor Market Blueprint, MHHCWB will identify key workforce indicators from multiple data channels, analyze workforce data and trends, formulate projections and recommendations, and regularly prepare and disseminate reports to a broad network of regional partners and collaborators.</p> <div style="text-align: right;">  <p>KPI METRIC TREND: 1. CHANGING</p> </div> <div style="display: flex; justify-content: space-around; margin-top: 10px;"> No Progress Partially Implemented Fully Implemented </div>
	<p>Comments:</p> <ul style="list-style-type: none"> ⬇ Director of Business Services and Market Research continued to prepare Labor Market Reports and Occupational Outlook Briefs for selected partners, in particular, regional school districts. ⬇ Director of Business Services and Market Research prepared detailed Labor Market Report and Analysis for City of Springfield. ⬇ ADDENUM Report- Graduation Data and Employment Status 2019-2020 for RP Priority Industries Technical Programs at Regional Community Colleges and WSU completed and disseminated to Regional Planning Partners. ⬇ MHHCWB continued to develop/refine and disseminate Tooling U Virtual Manufacturing Curriculum Modules to implement virtual manufacturing training program.
	<p>2. During all Plan years, the MHHCWB web site will be enhanced and marketed as the central repository for all workforce related labor market data and analytics, research reports and publications, promising practices, and innovative program designs and practices.</p> <div style="text-align: right;">  <p>KPI METRIC TREND: 1. CHANGING</p> </div> <div style="display: flex; justify-content: space-around; margin-top: 10px;"> No Progress Partially Implemented Fully Implemented </div>
	<p>Comments:</p> <ul style="list-style-type: none"> ⬇ MHHCWB <i>Website Refresh</i> completed resulting in upgrade to the quality and ease of access for users. ⬇ Director of Business Services and Market Research continued to update Refreshed MHHCWB website to reflect progress on Blueprint Implementation and updates on labor pandemic related information and resource links for business, job seekers and general web site viewers. ⬇ Director of Business Services and Market Research continued to prepare labor market and research reports for distribution to external partners.



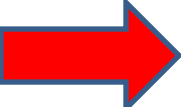
Goal/Strategy	Key Performance Indicators (KPI)  Q1  Q2  Q3  Q4/Y1
Resource Allocation	<p>1. During all Plan years, MHCWB will enhance its internal technologies and operating systems to streamline the process of allocating resources to the MH One Stop Career Center Operators, WIOA training providers, and other program partners and collaborators.</p> <div style="text-align: center;">  </div> <p style="text-align: right;">KPI METRIC TREND: 1. CHANGING</p> <p style="text-align: center;"> No Progress Partially Implemented Fully Implemented </p> <div style="background-color: #FFD700; padding: 5px;"> <p>Comment:</p> <ul style="list-style-type: none"> ⬇ MHCWB's internal accountability and reporting systems continued to assist OSCC Operators in joint development of implementing allocations methodology. </div>
Innovative Processes and Systems	<p>1. During all Plan years, MHCWB will design and implement innovative practices/processes/systems that will improve the operation of the regional workforce system for employers, job seekers, and system users.</p> <div style="text-align: center;">  </div> <p style="text-align: right;">KPI METRIC TREND: 2. IMPROVING</p> <p style="text-align: center;"> No Progress Partially Implemented Fully Implemented </p> <div style="background-color: #FFD700; padding: 5px;"> <p>Comments:</p> <ul style="list-style-type: none"> ⬇ MassHire Business Solutions continued to conduct regional Virtual Job Fairs in Q-4 utilizing both a company- cohort model to deliver job matching services to both business and in particular COVID-19 permanently separated workers. ⬇ MHCWB continued to support and assist MH Business Solutions on implementation of Bullhorn job matching platform. </div> <p>2. During all Plan years, MHCWB will enhance connectivity between WIOA Title 1 funded programming and other targeted grant funded programs to ensure alignment of activities, programs, and services that accelerate job creation.</p> <div style="text-align: center;">  </div> <p style="text-align: right;">KPI METRIC TREND: 3. CONTINUING</p> <p style="text-align: center;"> No Progress Partially Implemented Fully Implemented </p> <div style="background-color: #FFD700; padding: 5px;"> <p>Comment:</p> <ul style="list-style-type: none"> ⬇ MHCWB internal team continued to review WIOA Individualized Training Accounts process in relation to COVID- 19 protocols, and channels for connectivity to grant funded training programs focused on the priority industries in the PV Labor Market Blueprint (Updated). </div>

Strategic Priority 2

Improve Education and Employability Skills of Adults for Quality Careers




Goal/ Strategy	Key Performance Indicators (KPI) <input type="checkbox"/> Q1 <input type="checkbox"/> Q2 <input type="checkbox"/> Q3 <input type="checkbox"/> Q4/Y1
Program Coordination and Capacity Building	<p>1. During all Plan years, MHCWB will be the intermediary to facilitate coordination and increase capacity building among regional training providers, employers, and community serving organizations, to design and implement innovative programs, practices, and services that enhance the employability of adults in priority and other critical occupations detailed in the Pioneer Valley Labor Market Blueprint.</p> <div style="text-align: right;">  <p>KPI METRIC TREND: 1. CHANGING</p> </div> <div style="text-align: center; margin-top: 10px;"> No Progress Partially Implemented Fully Implemented </div> <div style="background-color: #ffcc00; padding: 5px; margin-top: 10px;"> <p>Comments:</p> <ul style="list-style-type: none"> ⬇ MHCWB continued to serve as the State-wide Primary Operator in the MA COVID-19 Disaster Recovery Dislocated Worker National Emergency Grant that enhances the employability of adults permanently separated from employment due to COVID-19. ⬇ MHCWB continued to serve as intermediary of the MA Department of Housing & Community Development (DHCD) grant which exceeded planned enrollment target goals in year 1 and will expand project activities and client service levels as planned for year 2. ⬇ MHCWB served as the intermediary and host for a curated meeting with representatives from the MA Workforce Skills Cabinet and a new company considering locating in the State/region. ⬇ MHCWB continued to serve as the Lead Organization and intermediary in the Region 2 Healthcare Workforce Hub Planning Grant planning process. Region 2 awarded \$375,000, 2.5 year grant to implement the Healthcare Career Pathways Program. One meeting occurred in Q-4 with regional educational institutions/training providers, healthcare employers, and workforce boards. ⬇ MHCWB continued to serve as the Lead Organization and intermediary of the Region 2 <i>MassBridge</i> advanced manufacturing three year U.S. DOD funded grant program with MA Technology Collaborative. ⬇ MHCWB continued to serve as the Lead Organization and intermediary for the West Region state-wide Federal CARES Act funded Virtual Manufacturing Training Program for permanently separated UI claimants. </div>
Adult Career Pathways Connectivity	<p>1. During all Plan years, MHCWB will provide technical assistance and guidance to DESE-ACLS funded Adult Education programs to support the implementation of programming that enhances outcomes for program participants to transition to college and careers.</p> <div style="text-align: right;">  <p>KPI METRIC TREND: 1. CHANGING</p> </div> <div style="text-align: center; margin-top: 10px;"> No Progress Partially Implemented Fully Implemented </div> <div style="background-color: #ffcc00; padding: 5px; margin-top: 10px;"> <p>Comments:</p> <ul style="list-style-type: none"> ⬇ MHCWB worked with the ACLS funded Hampden County AE provider's and Franklin Hampshire County ACLS funded AE programs intermediary on regional programming and services to AE learners and partnering agencies. . </div>




Goal/ Strategy	Key Performance Indicators (KPI) <input type="checkbox"/> Q1 <input type="checkbox"/> Q2 <input type="checkbox"/> Q3 <input type="checkbox"/> Q4/Y1
Adult Career Pathways Connectivity (cont'd)	<p>2. During all Plan years, MHCWB will develop and document an integrated approach to connect DESE-ACLS funded Adult Education program participants to the services, resources, and programs available at the MassHire OSCC's.</p>  <p>KPI METRIC TREND: 2. IMPROVING</p> <p>No Progress Partially Implemented Fully Implemented</p>
	<p>Comment:</p> <ul style="list-style-type: none"> MHCWB coordinated implementation of Pilot Referral program for AE program learners to receive career services and other supports from regional MH OSCC's.
	<p>3. During all Plan years, MHCWB will assist the MH OSCC's in using the Employer Engagement Framework and post COVID-19 Reemployment Framework to assist job seekers/customers develop comprehensive career pathway plans aligned with current priority and other critical occupations, and new occupations that may emerge from the COVID-19 pandemic.</p>  <p>KPI METRIC TREND: 3. CONTINUING</p> <p>No Progress Partially Implemented Fully Implemented</p>
	<p>Comments:</p> <ul style="list-style-type: none"> MHCWB continued to provide technical support to MH OSCC's in all RESEA related virtual services delivery processes. MHCWB continued to involve MH OSCC management in regional Blueprint implementation activities that may be connected to the delivery of services to employers and job seekers.
<p>4. During all Plan years, MHCWB will provide assistance and/or resources to support implementation and evaluation of one (1) innovative education/training practice/program that improves the education and employability skills of adults for quality careers.</p>  <p>KPI METRIC TREND: 1. CHANGING</p> <p>No Progress Partially Implemented Fully Implemented</p>	
<p>Comment:</p> <p style="text-align: center;"><u>INNOVATION 1</u></p> <ul style="list-style-type: none"> MHCWB continued to serve as intermediary of a MA Department of Housing & Community Development funded grant, in collaboration with Way Finders, and is testing a long-term approach to providing services and supports to Section 8 housing recipients. <p style="text-align: center;"><u>INNOVATION 2</u></p> <ul style="list-style-type: none"> MHCWB finalized the design of the CARES Act funded EOHED <u>Virtual Manufacturing Training Program</u> for 62 permanently separated UI claimants. Enrollment began in Q-4 but slowed by challenges in recruiting and enrolling targeted population. 	

Goal/ Strategy	Key Performance Indicators (KPI) <input type="checkbox"/> Q1 <input type="checkbox"/> Q2 <input type="checkbox"/> Q3 <input type="checkbox"/> Q4/Y1
Career Center Operational Enhancement	<p>1. During all Plan years, MHCWB will ensure that <i>Hampden County Business Solutions</i> is providing coordinated and integrated business services and job matching services to employers using multiple delivery platforms including virtual, as detailed in the Charters between each MH One Stop Career Center Operator and MHCWB.</p>  <p>KPI METRIC TREND: 2. IMPROVING</p> <p>No Progress Partially Implemented Fully Implemented</p>
	<p>Comments:</p> <ul style="list-style-type: none"> ⬇ MHCWB continued to provide guidance to ensure that MassHire Business Solutions continued to provide services to employers. ⬇ MH OSCCs continued to conduct Virtual Job Fairs in Q-4 utilizing a company-cohort model to deliver job matching services to both business and in particular COVID-19 permanently separated workers.
	<p>2. During all Plan years, MHCWB will ensure that the <i>Talent Bank</i> is operating in a coordinated and integrated manner and providing seamless services to job seekers as detailed in the Charters between each MH One Stop Career Center Operator and MHCWB, and the WIOA CORE Partner MOU.</p>  <p>KPI METRIC TREND: 2. IMPROVING</p> <p>No Progress Partially Implemented Fully Implemented</p> <p>Comments:</p> <ul style="list-style-type: none"> ⬇ MHCWB continued to guide deployment of implementation of an integrated and coordinated Talent Bank process. ⬇ Talent Bank being implemented using virtual platforms. MHOSCC implementing state-directed Reemployment Framework process.
<p>3. In each Plan year, MHCWB will continue to conduct quarterly meetings of the OSCC Center directors, their Board chairs, MHCWB OSCC Committee Chair, and a MHCWB Vice President to discuss and assess the implementation of principles outlined in the OSCC Operator Charters.</p>  <p>KPI METRIC TREND: 3. CONTINUING</p> <p>No Progress Partially Implemented Fully Implemented</p> <p>Comment:</p> <ul style="list-style-type: none"> ⬇ No formal meetings in Q4. 	

Strategic Priority 3



Develop 21st Century Youth Education and Employability Skills for Quality Careers




Goal/Strategy	Key Performance Indicators (KPI) <div style="display: flex; justify-content: space-around; align-items: center;"> ☒ Q1 ☒ Q2 ☒ Q3 ☒ Q4/Y1 </div>
Employability Development Pathways and Systems	<p>1. During all plan years, MHHCWB will allocate funding and work with the WIOA Out-of-School Youth program providers to ensure the implementation of educational services, job readiness skills, work-based learning opportunities, and coordinated case management services and supports that will advance youth along an integrated career pathway continuum.</p> <div style="text-align: center;">  </div> <p style="text-align: right;">KPI METRIC TREND: 1.CHANGING</p> <p style="text-align: center;"> No Progress Partially Implemented Fully Implemented </p> <div style="background-color: #ffff00; padding: 5px;"> <p>Comments:</p> <ul style="list-style-type: none"> ✦ MHHCWB continued to provide technical guidance to WIOA OSY providers to support timely and accurate completion of virtual enrollment and service delivery forms. ✦ MHHCWB Board approved Year 2 (FY 2022) contracting with WIOA ISY and OSY based on positive performance in Year 1. ✦ WIOA ISY and OSY made appropriate operational adjustments to account for COVID-19 conditions. ✦ The MHHCWB Youth Council June 24, 2021 meeting had focused discussion on referral and coordination options for ISY and OSY to Junior Achievement and Westover Job Corp programs as well as Propel America and NEBA manufacturing pathway programs. </div>
	<p>2. During all Plan years, MHHCWB will allocate funding and work with WIOA In-School Youth program providers to ensure implementation of expanded work-based learning opportunities, academic interventions, and support systems and networks that improve the graduation rate, and result in successful transition to post-secondary education and/or career employment.</p> <div style="text-align: center;">  </div> <p style="text-align: right;">KPI METRIC TREND: 1.CHANGING</p> <p style="text-align: center;"> No Progress Partially Implemented Fully Implemented </p> <div style="background-color: #ffff00; padding: 5px;"> <p>Comment:</p> <ul style="list-style-type: none"> ✦ With MHHCWB support and guidance during FY 2021 school year, WIOA ISY providers delivered quality program services and implemented required Essential Elements in Remote, Hybrid or In-Person formats. ✦ The MHHCWB Youth Council June 24, 2021 meeting had focused discussion on referral and coordination options for ISY and OSY to Junior Achievement and Westover Job Corp programs as well as Propel America and NEBA manufacturing pathway programs. </div>
	<p>3. During all Plan years, MHHCWB will act as the intermediary to accelerate the design and implementation of programs and services that link middle school → secondary education → post-secondary educational institutions, and intentionally involve private sector employers in program development and execution.</p> <div style="text-align: center;">  </div> <p style="text-align: right;">KPI METRIC TREND: 3. CONTINUING</p> <p style="text-align: center;"> No Progress Partially Implemented Fully Implemented </p> <div style="background-color: #ffff00; padding: 5px;"> <p>Comments:</p> <ul style="list-style-type: none"> ✦ MHHCWB continued to work with selected school districts and MH Springfield OSCC to coordinate the design and implementation of the High School Senior Education Internship Program (HSSEIP) that began in March 2021 and which is paying the Interns. ✦ MHHCWB continued development of expanded summer 2021 YouthWorks program with significant increase in planned service levels to targeted youth populations. </div>


Goal/Strategy	Key Performance Indicators (KPI) <input type="checkbox"/> Q1 <input type="checkbox"/> Q2 <input type="checkbox"/> Q3 <input type="checkbox"/> Q4/Y1
Service Delivery Capacity Building and Alignment	<p>1. During all Plan years, MHCWB will ensure the implementation of processes and protocols that will increase coordination and alignment between WIOA Out-of-School Youth, and unemployed youth aged 16-24, and the One Stop Career Centers to ensure that youth are provided services that successfully transition them to the next level in their career pathway.</p> <div style="text-align: center;">  KPI METRIC TREND: 2. IMPROVING </div> <p style="text-align: center;"> No Progress Partially Implemented Fully Implemented </p> <div style="background-color: yellow; border: 1px solid black; padding: 5px;"> <p>Comments:</p> <ul style="list-style-type: none"> + MHCWB continued to manage the referral and follow-up process between WIOA OSY provider's and MH OSCC operators to maximize delivery of virtual services to certain OSY requiring services from OSCC Operators. + MH Springfield OSCC Youth Staff continued to offer Youth Workshops virtually to in and out-of-school unemployed youth and MHCWB shared MHS/MassSave program opportunity in weatherization training to Youth Council partners which focused on this age group. + The MHCWB Youth Council June 24, 2021 meeting had focused discussion on referral and coordination options for OSY to Junior Achievement and Westover Job Corp programs as well as Propel America and NEBA manufacturing pathway programs. </div>
Employer Engagement	<p>1. During all Plan years, MHCWB will increase by 5-8% annually, the number of private sector companies providing work-based learning opportunities, including paid and unpaid internships, to youth participating in MHCWB funded youth programs.</p> <div style="text-align: center;">  KPI METRIC TREND: 3. CONTINUING </div> <p style="text-align: center;"> No Progress Partially Implemented Fully Implemented </p> <div style="background-color: yellow; border: 1px solid black; padding: 5px;"> <p>Comment:</p> <ul style="list-style-type: none"> + MHCWB will continue to assess the engagement of regional employers in CommCorp YouthWorks Summer Program in YR2/Q1. </div> <p>2. During all Plan years, MHCWB will provide guidance and technical assistance to connect non-WIOA funded secondary level In-school programs conducting activities and programs aligned with the Pioneer Valley Labor Market Blueprint with private sector companies committed to partnering with the schools on program/project implementation, including the provision of work-based learning opportunities.</p> <div style="text-align: center;">  KPI METRIC TREND: 2. IMPROVING </div> <p style="text-align: center;"> No Progress Partially Implemented Fully Implemented </p> <div style="background-color: yellow; border: 1px solid black; padding: 5px;"> <p>Comments:</p> <ul style="list-style-type: none"> + MHCWB provided regular guidance to its School to-Career Partners and Youth Council e-distribution of youth partners, CBOs, schools, etc. including on virtual resources for engaging students in various activities including work-based learning. + The MHCWB Youth Council June 24, 2021 meeting had focused discussion on referral and coordination options for OSY to Junior Achievement and Westover Job Corp programs as well as Propel America and NEBA manufacturing pathway programs all which provided work-based learning opportunities. </div>

Strategic Priority 4

Be the Leading Advocate, Planner and Convener To Promote and Fund Regional Workforce Development

Goal/Strategy	Key Performance Indicators (KPI) <div style="display: flex; justify-content: space-around; align-items: center;"> ☒ Q1 ☒ Q2 ☒ Q3 ☒ Q4/Y1 </div>
Communicate MHCWB's Mission	<p>1. During all Plan years, MHCWB will execute a communications plan that informs entities identified from the MHCWB's Stakeholder Analysis of MHCWB programs and progress, as detailed in the <i>Strategic Plan Scoreboard</i>.</p> <div style="text-align: center;">  <p>KPI METRIC TREND: 2. IMPROVING</p> </div> <div style="display: flex; justify-content: center; gap: 20px; margin-top: 10px;"> No Progress Partially Implemented Fully Implemented </div> <div style="background-color: #ffc107; padding: 5px; margin-top: 10px;"> <p>Comments:</p> <ul style="list-style-type: none"> ⬇ MHCWB <i>Website Refresh</i> completed resulting in upgrade to the quality and ease of access for users. ⬇ MHCWB continued to facilitate critical Zoom connectivity with Healthcare service providers and institutions of higher education conducting Nursing programs to ensure regional collaboration, in particular as it relates to clinical capacity and practices for students. </div>
	<p>2. During all Plan years, MHCWB will meet with locally elected officials and the local State legislative delegation, to discuss workforce development issues and opportunities that impact job creation and economic development and expansion in Hampden County.</p> <div style="text-align: center;">  <p>KPI METRIC TREND: 3. CONTINUING</p> </div> <div style="display: flex; justify-content: center; gap: 20px; margin-top: 10px;"> No Progress Partially Implemented Fully Implemented </div> <div style="background-color: #ffc107; padding: 5px; margin-top: 10px;"> <p>Comment:</p> <ul style="list-style-type: none"> ⬇ No formal activity in Q-4 </div>

Goal/Strategy	Key Performance Indicators (KPI) <input type="checkbox"/> Q1 <input type="checkbox"/> Q2 <input type="checkbox"/> Q3 <input type="checkbox"/> Q4/Y1
Align Regional Workforce Development, Economic Development, and Educational Strategic Goals	<p>1. During all Plan years, MHCWB will work with the regional economic development entities and educational institutions to create alignment between their Strategic Plan's and the Goals and Strategies detailed in MHCWB's Strategic Plan and in the Pioneer Valley Labor Market Blueprint.</p>  <p>KPI METRIC TREND: 2.IMPROVING</p> <p>No Progress Partially Implemented Fully Implemented</p>
	<p>Comments:</p> <ul style="list-style-type: none"> President & CEO worked with MA MOBD to host Zoom meeting focused on new company considering locating in the State/region. Alignment of all regional economic development entities and educational institutions Planning codified by MHCWB in Regional Planning Blueprint implementation document with all upgrades and modifications completed. STCC completed final phase of development of new Strategic Plan aligned with its 10 year institutional accreditation process, and the goals of the PV Labor Market Blueprint. Final phase to be completed in FY 2022- Q-1.
	<p>2. During all Plan years, MHCWB will convene and facilitate meetings of the WIOA Regional Planning Teams/Work Groups to implement the Goals and Strategies contained in the Pioneer Valley Labor Market Blueprint.</p>  <p>KPI METRIC TREND: 1. CHANGING</p> <p>No Progress Partially Implemented Fully Implemented</p>
<p>Comments:</p> <ul style="list-style-type: none"> MHCWB hosted and facilitated meeting of RP Educator Work Group on May 4, 2021 to review new ADDENDUM reports and plan for FY 2022 work projects. MHCWB hosted and facilitated joint meeting of RP CORE Team and Employer Advisory Team on April 23, 2021. Blueprint Data Team continues on line meetings to review and refine Updated Pioneer Valley Labor Market Data package prepared by MA WSC. ADDENUM Report- Graduation Data and Employment Status 2019-2020 for RP Priority Industries Technical Programs at Regional Community Colleges and WSU completed and disseminated to Regional Planning Partners. MHCWB continued to provide labor market data and letters of support to educational entities for a variety of grants and educational projects. 	
<p>3. MHCWB will convene and facilitate meetings between MHCWB and the WIOA Core Partners to ensure the integrated delivery of business and job seeker services at the MH OSCCs, pursuant to the MOU, effective July 1, 2020.</p>  <p>KPI METRIC TREND: 1. CHANGING</p> <p>No Progress Partially Implemented Fully Implemented</p>	
<p>Comments:</p> <ul style="list-style-type: none"> MHCWB CORE Partner MOU signed on May 10, 2021 and submitted to MDCS and disseminated to CORE partners. MHCWB met with all the WIOA CORE partners in preparation for development of new MOU. 	

Goal/Strategy	Key Performance Indicators (KPI) <input type="checkbox"/> Q1 <input type="checkbox"/> Q2 <input type="checkbox"/> Q3 <input type="checkbox"/> Q4/Y1
Secure Public and Private Funding	<p>1. During all Plan years, MHHCWB will develop and implement a Funding Strategy that is aligned with its Mission that will result in an 8% annual increase in new revenue derived from new and/or additional public and private funding sources.</p> <div style="text-align: right;">  <p>KPI METRIC TREND: 1. CHANGING</p> </div> <div style="text-align: center; margin-top: 10px;"> No Progress Partially Implemented Fully Implemented </div> <div style="background-color: yellow; padding: 5px; margin-top: 10px;"> <p>Comments:</p> <ul style="list-style-type: none"> ⬇ MHHCWB awarded \$375,000 from CommCorp to implement the <i>Healthcare Career Pathways Program</i> targeting training for unemployed residents for careers as Certified Medical Assistants and Certified Medical Interpreters. ⬇ CommCorp Youth Summer Program funding increased by \$497,145 for Summer 2021. ⬇ DESE School-to-Career funding increased during FY21 and continues to show increased in FY22 and MHHCWB successfully submitted required application for the funds. </div>