



# **HAMPDEN COUNTY WORKFORCE BOARD**

## **MHHCWB Strategic Plan July 1, 2017-June 30, 2020 Summary Scoreboard**

### **Quarterly Progress Report Year 3, QTR 4 Progress July 1, 2019 – June 30, 2020**

#### **KPI Metric Key:**



**No Progress**



**Partially Implemented**



**Fully Implemented**

#### **KPI Metric Trend between Quarters:**

- 1. Changing = Moved from One Level to Next**
- 2. Improving = Expanded Partially Implemented**
- 3. Continuing = No Major Change in KPI Metric**




# MHHCWB Strategic Plan July 1, 2017-June 30, 2020 Summary Scoreboard Year 3, QTR 4 Progress

Strategic Priority	Key Performance Indicators (KPIs)		
	☒ Q1	☒ Q2	☒ Q3 ☒ Q4/Y3
<b>ONE</b>  5	<b>Be the Leading Source of Regional Labor Market Information &amp; Innovative Ideas for Advancing Workforce Development</b>   No Progress ( )      Partially Implemented (3)      Fully Implemented (2)		
<b>TWO</b>  8	<b>Improve Education and Employability Skills of Adults for Quality Careers</b>   No Progress ( )      Partially Implemented (8)      Fully Implemented (0)		
<b>THREE</b>  7	<b>Develop 21st Century Youth Education and Employability Skills for Quality Careers</b>   No Progress ( )      Partially Implemented (5)      Fully Implemented (2)		
<b>FOUR</b>  7	<b>Be the Leading Advocate, Planner and Convener to Promote and Fund Regional Workforce Development</b>   No Progress (0)      Partially Implemented (5)      Fully Implemented (2)		
<b>Total:</b>  <u>27</u>	<b>YR1/ Qtr4</b> No Progress (1)	<b>Partially Implemented</b> (19)	<b>Fully Implemented</b> (7)
	<b>YR2/ Qtr4</b> No Progress (0)	<b>Partially Implemented</b> (19)	<b>Fully Implemented</b> (8)
	<b>YR3/ Qtr4</b> No Progress ( )	<b>Partially Implemented</b> (21)	<b>Fully Implemented</b> (6)

# Strategic Priority 1




## Be the Leading Source of Regional Labor Market Information and Innovative Ideas for Advancing Workforce Development

Goal/Strategy	Key Performance Indicators (KPI) <div style="display: flex; justify-content: space-around; align-items: center;"> <span>☒ Q1</span> <span>☒ Q2</span> <span>☒ Q3</span> <span>☑ Q4/Y3</span> </div>
<b>Labor Market Data</b>	<p>1. During all Plan years, and as part of WIOA Regional Planning, the MHCWB will continue to identify key workforce development indicators from multiple data channels, analyze workforce data and trends, formulate projections and recommendations, and disseminate reports to a broad network of regional partners and collaborators.</p> <div style="text-align: right; margin-top: 20px;"> <p><b>KPI METRIC TREND:</b> 1. CHANGING</p> </div> <div style="text-align: center; margin-top: 10px;"> <span>No Progress</span>      <span>Partially Implemented</span>      <span>Fully Implemented</span> </div> <div style="background-color: #fff9c4; padding: 5px; margin-top: 10px;"> <p><b>Q4 Comments:</b></p> <ul style="list-style-type: none"> <li>⊕ Healthcare data collection survey on <i>Student Enrollment in Nursing Programs</i> at regional community colleges and four year institutions completed. Final report delayed for dissemination to partners from Q-4 to FY 21 Q-1.</li> <li>⊕ WMNC <i>Strategic Plan 2020-2023</i> completed and approved by Healthcare Partnership.</li> <li>⊕ <i>ADDENDUM to Summary Report of the Technical Programs at PV Community Colleges, Vocational Technical High Schools and Westfield State University</i> completed and distributed to Educator Work Group and partners.</li> <li>⊕ Director of Business Services and Market Research continued to prepare Labor Market Reports and Occupational Outlook Briefs for selected partners, in particular, regional school districts.</li> <li>⊕ Director of Business Services and Market Research continued to update MHCWB web site to reflect progress on Blueprint Implementation and updates on labor market information.</li> </ul> </div>
	<p>2. During all Plan years, the MHCWB will utilize its web site and other potential communication channels to provide electronic access to workforce related labor market information and workforce development research reports, promising practices and innovative programs.</p> <div style="text-align: right; margin-top: 20px;"> <p><b>KPI METRIC TREND:</b> 2. IMPROVING</p> </div> <div style="text-align: center; margin-top: 10px;"> <span>No Progress</span>      <span>Partially Implemented</span>      <span>Fully Implemented</span> </div> <div style="background-color: #fff9c4; padding: 5px; margin-top: 10px;"> <p><b>Q4 Comments:</b></p> <ul style="list-style-type: none"> <li>⊕ Director of Business Services and Market Research continued to enhance Labor Market Information section of MHCWB to serve as a focal point for entity's requiring labor market data to support their project and grants making activities.</li> <li>⊕ Web site focused on providing real time COVID-19 information and resource links to business, job seekers and general web site viewers.</li> <li>⊕ Director of Business Services and Market Research continued to communicate labor market and research reports both internally with MH staff as well as with external partners.</li> </ul> </div>

Goal/Strategy	<b>Key Performance Indicators (KPI)</b> <input type="checkbox"/> Q1 <input type="checkbox"/> Q2 <input type="checkbox"/> Q3 <input checked="" type="checkbox"/> Q4/Y3
<b>Resource Alignment</b>	<p>1. During all Plan years, the MHHCWB will continue to use a Data Driven Decision Making (D<sup>3</sup>M) process to prioritize resource allocation for workforce development programs implementation and One Stop Career Center Operator services.</p>  <p><b>KPI METRIC TREND:</b> 1. CHANGING</p> <p>No Progress      Partially Implemented      Fully Implemented</p> <p><b>Q4 Comments:</b>  <ul style="list-style-type: none"> <li>MHHCWB's internal accountability and reporting systems continued to assist OSCC Operators in joint development of implementing allocations methodology.</li> </ul> </p>
<b>Innovative Practices and Services</b>	<p>1. By Year 3, the MHHCWB will design and implement one (1) innovative practice/program that will improve the regional workforce development delivery system, and will prepare summary reports that document the development process.</p>  <p><b>KPI METRIC TREND:</b> 2. IMPROVING</p> <p>No Progress      Partially Implemented      Fully Implemented</p> <p><b>Q4 Comments:</b>  <ul style="list-style-type: none"> <li>COVID-19 crisis impacted FURTHER development of a coordinated and integrated process to operationalize the Charter required regional MassHire Business Solutions and Talent Bank continues to move forward</li> <li>MassHire Business Solutions implemented creative virtual approaches, to delivering services and supports to both business and in particular COVID-19 permanently separated workers.</li> </ul> </p> <p>2. In Year 1, the MHHCWB will facilitate and manage the scale-up of one (1) innovative practice, program or service that will improve the workforce development system for employers, job seekers, and system users.</p>  <p><b>KPI METRIC TREND:</b> 3. CONTINUING</p> <p>No Progress      Partially Implemented      Fully Implemented</p> <p><b>No Q4 Comments</b></p>

## Strategic Priority 2


### Improve Education and Employability Skills of Adults for Quality Careers

Goal/ Strategy	<b>Key Performance Indicators (KPI)</b> <span style="font-size: 1.2em;">☒</span> Q1 <span style="font-size: 1.2em;">☒</span> Q2 <span style="font-size: 1.2em;">☒</span> Q3 <span style="font-size: 1.2em;">☒</span> Q4/Y3
<b>Coordination &amp; Program Capacity Building</b>	<p>1. During all Plan years, MHHCWB will be the focal point for codifying and disseminating innovative programs, practices and service delivery models that enhance the employability of adults for quality career pathways as outlined in the updated signed MOU between the OSCCs and WIOA Core Partners, effective July 1, 2018.</p> <div style="display: flex; align-items: center; justify-content: space-between;"> <div style="text-align: center;">  </div> <div style="text-align: right;"> <p><b>KPI METRIC TREND:</b> 3. CONTINUING</p> </div> </div> <p style="text-align: center; margin-top: 5px;"> <span style="margin-right: 40px;">No Progress</span> <span style="margin-right: 40px;">Partially Implemented</span> <span>Fully Implemented</span> </p>
	<p><b>Q4 Comment:</b></p> <ul style="list-style-type: none"> <li>⬇ No program activity due to COVID-19</li> </ul>
	<p>2. MHHCWB will work with the literacy providers and their business partners to align resources and program operational schedules that will increase the service delivery capacity in Hampden County.</p> <div style="display: flex; align-items: center; justify-content: space-between;"> <div style="text-align: center;">  </div> <div style="text-align: right;"> <p><b>KPI METRIC TREND</b> 2. IMPROVING</p> </div> </div> <p style="text-align: center; margin-top: 5px;"> <span style="margin-right: 40px;">No Progress</span> <span style="margin-right: 40px;">Partially Implemented</span> <span>Fully Implemented</span> </p>
	<p><b>Q4 Comment:</b></p> <ul style="list-style-type: none"> <li>⬇ Meeting of Hampden County AE providers scheduled for April 6, 2020 postponed due to COVID -19.</li> <li>⬇ MHHCWB completed <i>Regional AE Seats Matrix</i> to quantify service capacity levels and allocation of resources in Hampden County.</li> </ul>
<p>3. During all Plan years, the MHHCWB will develop, implement, and document an integrated approach to linking OSCC services with DESE-ACLS funded programs to create pathway opportunities for program completers.</p> <div style="display: flex; align-items: center; justify-content: space-between;"> <div style="text-align: center;">  </div> <div style="text-align: right;"> <p><b>KPI METRIC TREND</b> 2. IMPROVING</p> </div> </div> <p style="text-align: center; margin-top: 5px;"> <span style="margin-right: 40px;">No Progress</span> <span style="margin-right: 40px;">Partially Implemented</span> <span>Fully Implemented</span> </p>	
<p><b>Q4 Comments:</b></p> <ul style="list-style-type: none"> <li>⬇ MHHCWB reviewing throughput and customer flow process between AE programs and MH OSCC's. Work to continue in FY 21 Q-1.</li> <li>⬇ MHS, STCC and HCC piloted OSCC Welcome Meeting for ESOL students. Implementation suspended by COVID-19.</li> <li>⬇ MHHCWB and Career Centers are working with AE programs to develop new recruitment, orientation, and service delivery strategies that can be implemented in virtual, in-person, or blended settings to adapt to COVID-19 restrictions and guidelines.</li> <li>⬇ MHHCWB Director of Workforce Services worked with DESE ACLS technology specialist and all Hampden County AE program directors to compile enrollment, schedule, and employment data for all programs; resultant chart will help guide discussions toward more integrated Career Pathways strategies and opportunities.</li> </ul>	

Goal/ Strategy	Key Performance Indicators (KPI) <span style="display: inline-block; border: 1px solid black; width: 20px; height: 20px; background-color: white; margin-right: 5px;"></span> Q1 <span style="display: inline-block; border: 1px solid black; width: 20px; height: 20px; background-color: white; margin-right: 5px; margin-left: 20px;"></span> Q2 <span style="display: inline-block; border: 1px solid black; width: 20px; height: 20px; background-color: white; margin-right: 5px; margin-left: 20px;"></span> Q3 <span style="display: inline-block; border: 1px solid black; width: 20px; height: 20px; background-color: yellow; margin-right: 5px; margin-left: 20px;"></span> Q4/Y3
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**Workplace Readiness Standards**

1. During all Plan years, MHCWB will assist the OSCCs in using assessment tools to ensure that comprehensive career plan development for OSCC customers is aligned with required business and industry competencies.




**KPI METRIC TREND:  
3. CONTINUING**

No Progress
Partially Implemented
Fully Implemented

**No Q4 Comment**

**Adult Sector Based Career Pathways**

1. MHCWB will facilitate the implementation of an integrated sector-based career pathways framework to advance adults along a career continuum with multiple program options, expanded transition to work-based learning opportunities, and flexible points of entry and exit. This career pathway will be reinforced by a coordinated case management system of services and supports that enhance positive program and career pathway outcomes as outlined in the UPDATED OSCC-WIOA Partner MOU, effective July 1, 2018.




**KPI METRIC TREND:  
3. CONTINUING**

No Progress
Partially Implemented
Fully Implemented

**Comment:**  
+ No Comments.



2. During each Plan year, the MHCWB will identify two (2) innovative adult education/training practices/programs and will provide assistance and/or resources to support implementation and evaluation.



**KPI METRIC TREND:  
3. CONTINUING**




No Progress
Partially Implemented
Fully Implemented

**Q4 Comments:**  
 + COVID-19 crisis is impacting delivery of Related Technical Instruction and will delay the planned completion dates.  
 + Additional Registered Apprenticeship activity planned at Baystate Medical Center in Q-4 delayed by COVID -19 crisis.





Goal/ Strategy	<b>Key Performance Indicators (KPI)</b> <input type="checkbox"/> Q1 <input type="checkbox"/> Q2 <input type="checkbox"/> Q3 <input checked="" type="checkbox"/> Q4/Y3
<b>Career Center Capacity Enhancement</b>	<p><b>1. During all Plan years, the MHCWB will work with the OSCCs to implement coordinated services to employers as outlined in the MHCWB Employer Engagement Framework in the OSCC Operators Charters.</b></p>  <p><b>KPI METRIC TREND: 2. IMPROVING</b></p> <p>No Progress      Partially Implemented      Fully Implemented</p>
	<p><b>Q4 Comments:</b></p> <ul style="list-style-type: none"> <li><b>+ Hampden County Business Service implemented virtual service delivery platforms and services to support businesses and permanently separated workers during COVID-19.</b></li> <li><b>+ MassHire Business Solutions conducted a successful and well attended 3-day Virtual Job Fair</b></li> </ul> <p><b>2. In each Plan year, the MHCWB will continue to conduct quarterly meetings of the OSCC Center directors, their Board chairs, MHCWB OSCC Committee Chair, and a MHCWB Vice President to discuss and assess the implementation of principles outlined in the OSCC Operator Charters.</b></p>  <p><b>KEY METRIC TREND: 3. CONTINUING</b></p> <p>No Progress      Partially Implemented      Fully Implemented</p> <p><b>Q4 Comment:</b></p> <ul style="list-style-type: none"> <li><b>+ The MH One Stop Career Center Operators Strategy Group meeting scheduled for Q4 was preempted by the COVID- 19 crisis.</b></li> </ul>

# Strategic Priority 3

## Develop 21<sup>st</sup> Century Youth Education and Employability Skills for Quality Careers




Goal/Strategy	Key Performance Indicators (KPI) <span style="font-size: 1.2em;">☒ Q1 ☒ Q2 ☒ Q3 ☒ Q4/Y3</span>
<b>Employability Development Pathways and Systems</b>	<p>1. MHCWB will continue to develop a common cross-sector career pathways framework that will advance youth along an integrated K-16 career pathway continuum with multiple program options, expanded work-based learning opportunities. This continuum will be reinforced by a coordinated case management system of services and supports that enhance positive program outcomes as outlined in the MOU between OSCCs and Youth Service Providers, effective July 1, 2018.</p> <div style="text-align: right; margin-right: 50px;">  <p><b>KPI METRIC TREND</b> 3. CONTINUING</p> </div> <div style="display: flex; justify-content: space-around; margin-top: 10px;"> <span>No Progress</span> <span>Partially Implemented</span> <span>Fully Implemented</span> </div> <div style="background-color: #ffc107; padding: 5px; margin-top: 10px;"> <p><b>Q4 Comments:</b></p> <ul style="list-style-type: none"> <li>⬇ A new Youth MOU will be executed in FY21 Q1.</li> <li>⬆ Work on updating Work Readiness curriculum will move to Q1-2, FY21.</li> </ul> </div>
	<p>2. During all Plan years, MHCWB will allocate funding to in-school and out-of-school programs that provide youth with expanded work-based learning opportunities, academic interventions, and support systems and networks that improve the graduation rate and result in successful transition to post-secondary education and/or career employment.</p> <div style="text-align: right; margin-right: 50px;">  <p><b>KPI METRIC TREND</b> 1. CHANGING</p> </div> <div style="display: flex; justify-content: space-around; margin-top: 10px;"> <span>No Progress</span> <span>Partially Implemented</span> <span>Fully Implemented</span> </div> <div style="background-color: #ffc107; padding: 5px; margin-top: 10px;"> <p><b>Q4 Comment:</b></p> <ul style="list-style-type: none"> <li>⬆ Procurement completed and new contracts being executed for FY21 with all 8 current providers who were successful in their bids.</li> </ul> </div>
	<p>3. During all Plan years, MHCWB will act as the intermediary to accelerate the design and implementation of sector-based, high-quality career pathway programs that link middle school → secondary education → post-secondary education and employers in career pathways with currency in the labor market.</p> <div style="text-align: right; margin-right: 50px;">  <p><b>KPI METRIC TREND:</b> 1. CHANGING</p> </div> <div style="display: flex; justify-content: space-around; margin-top: 10px;"> <span>No Progress</span> <span>Partially Implemented</span> <span>Fully Implemented</span> </div> <div style="background-color: #ffc107; padding: 5px; margin-top: 10px;"> <p><b>Q4 Comments:</b></p> <ul style="list-style-type: none"> <li>⬆ MHCWB continued virtual engagement as a required partner with Springfield Public Schools, Holyoke Public Schools, and Westfield Public Schools who were awarded Innovation Pathway Designation Planning (IPD) grants.</li> <li>⬆ MHCWB continued to virtually engage with current IPD high schools (Agawam and West Springfield) in advanced manufacturing pathway program implementation activities.</li> <li>⬆ MHCWB staff continue to provide virtual guidance and direction to multiple in-school strategic planning and program implementation activities.</li> </ul> </div>











Goal/Strategy	Key Performance Indicators (KPI) <input type="checkbox"/> Q1 <input type="checkbox"/> Q2 <input type="checkbox"/> Q3 <input checked="" type="checkbox"/> Q4/Y3
<b>Youth Service Delivery Capacity Building and Alignment</b>	<p>1. MHCWB will continue to facilitate initiatives and interventions that will result in increased coordination and alignment between agencies serving out-of-school youth and the One Stop Career Centers to ensure that youth, including youth with disabilities, successfully transition to the next level in their career pathway as outlined in the MOU, effective July 1, 2018.</p>  <p style="text-align: right;"><b>KPI METRIC TREND:</b> 3. CONTINUING</p> <p style="text-align: center;">No Progress      Partially Implemented      Fully Implemented</p>
	<p><b>Q4 Comments:</b></p> <ul style="list-style-type: none"> <li>⬇ MHCWB continued to manage the newly implemented referral and follow-up process between WIOA OSY provider's and MH OSCC operators to maximize delivery of services to certain OSY requiring services from OSCC Operators.</li> <li>⬇ MHCWB and the OSCC Operators continued to operate the Disability Employment Initiative (DEI VII) to serve youth ages 16-24 to develop and access Career Pathways.</li> </ul>
	<p>2. MHCWB will continue to work with existing community-based partnerships to deepen and broaden the scope of its school time and out-of-school time programs and services to elementary and middle school age students.</p>  <p style="text-align: right;"><b>KPI METRIC TREND:</b> 3. CONTINUING</p> <p style="text-align: center;">No Progress      Partially Implemented      Fully Implemented</p> <p><b>Q4 Comment:</b></p> <ul style="list-style-type: none"> <li>⬇ This Key Performance Indicator (KPI) is terminate effective December 31, 2019.</li> </ul>
<b>Employer Engagement</b>	<p>1. MHCWB will continue to work with each MHCWB funded out-of-school youth agency to assist in expanding work-based learning and employability readiness supports and services for participating youth.</p>  <p style="text-align: right;"><b>KPI METRIC TREND:</b> 3. CONTINUING</p> <p style="text-align: center;">No Progress      Partially Implemented      Fully Implemented</p>
	<p><b>Q4 Comments:</b></p> <ul style="list-style-type: none"> <li>⬇ A new Youth MOU will be executed in FY21 Q1.</li> <li>⬇ Work on updating Work Readiness curriculum will move to Q1-2, FY21.</li> </ul>
	<p>2. The MHCWB will develop business champions to hire youth interns/employees from its programs, particularly, although not exclusively, in STEM high quality career pathways.</p>  <p style="text-align: right;"><b>KPI METRIC TREND:</b> 3. CONTINUING</p> <p style="text-align: center;">No Progress      Partially Implemented      Fully Implemented</p> <p><b>Q3 Comment:</b></p> <ul style="list-style-type: none"> <li>⬇ No comments.</li> </ul>

# Strategic Priority 4

## Be the Leading Advocate, Planner and Convener to Promote and Fund Regional Workforce Development

Goal/Strategy	Key Performance Indicators (KPI) <div style="display: flex; justify-content: space-around; align-items: center;"> <span>☒ Q1</span> <span>☒ Q2</span> <span>☒ Q3</span> <span>☑ Q4/Y3</span> </div>
<b>Communicating the MHCWB's Mission</b>	<p>1. MHCWB will develop and execute a communication plan that specifically targets entities identified from the MHCWB's Stakeholder Analysis as needing "high priority engagement" to inform them of MHCWB accomplishments as documented through the Strategic Plan Scoreboard and KPIs.</p> <div style="display: flex; align-items: center; justify-content: space-between;">  <div style="text-align: right;"> <p><b>KPI METRIC TREND</b> 3. CONTINUING</p> </div> </div> <div style="display: flex; justify-content: space-around; margin-top: 5px;"> <span>No Progress</span> <span>Partially Implemented</span> <span>Fully Implemented</span> </div>
	<p><b>Q4 No Comments.</b></p>
	<p>2. During all Plan years, MHCWB will inform key stakeholders on issues that impact the workforce development eco-system and create opportunities for accelerating regional partnership development and deployment and improving workforce development program alignment and expansion.</p> <div style="display: flex; align-items: center; justify-content: space-between;">  <div style="text-align: right;"> <p><b>KPI METRIC TREND:</b> 3. CONTINUING</p> </div> </div> <div style="display: flex; justify-content: space-around; margin-top: 5px;"> <span>No Progress</span> <span>Partially Implemented</span> <span>Fully Implemented</span> </div>
	<p><b>Q4 Comments:</b></p> <ul style="list-style-type: none"> <li>⬇ MHCWB conducted virtual meeting of the RP CORE Team and Employer Advisory Team on June 26, 2020.</li> <li>⬇ MHCWB President &amp; CEO using Twitter to share information on key MHCWB activities, grant activity, and program development and implementation.</li> </ul>
	<p>3. MHCWB will meet with local mayors, other locally elected officials, and the local State legislative delegation to discuss workforce development issues and opportunities that impact job creation and regional economic development and expansion in Hampden County.</p> <div style="display: flex; align-items: center; justify-content: space-between;">  <div style="text-align: right;"> <p><b>KPI METRIC TREND</b> 2.IMPROVING</p> </div> </div> <div style="display: flex; justify-content: space-around; margin-top: 5px;"> <span>No Progress</span> <span>Partially Implemented</span> <span>Fully Implemented</span> </div>
<p><b>Q4 Comments:</b></p> <ul style="list-style-type: none"> <li>⬇ MHCWB President and VP of Workforce Operations met WEEKLY in Q-4 with City of Springfield Economic Development Director and Chief Financial Administrator to discuss COVID- 19 matters impacting workforce and economic development.</li> <li>⬇ MHCWB President part of state-wide June 15, 2020 Zoom Gallery discussion with Sen. Lesser on COVID -19 workforce issues involving job seekers and businesses.</li> </ul>	

Goal/Strategy	<b>Key Performance Indicators (KPI)</b>  Q1  Q2  Q3  Q4/Y3
<b>Align Regional Workforce and Economic Development Strategic Goals</b>	<p>1. During all Plan years, MHCWB will work with the economic development entities and educational institutions in Hampden County to align their strategic goals with specific strategic priorities contained in the MHCWB's Strategic Plan.</p>  <p><b>KPI METRIC TREND: 2. IMPROVING</b></p> <p>No Progress      Partially Implemented      Fully Implemented</p>
	<p><b>Q4 Comment:</b></p> <ul style="list-style-type: none"> <li>MHCWB met with RP CORE team on June 26, 2020 and received update on economic development Strategic Plans and COVID-19 surveys conducted of businesses to ascertain workforce and economic impact of pandemic.</li> </ul>
	<p>2. MHCWB will continue to convene required meetings for the WIOA Regional Planning process to align strategic plans and protocols that will result in a coordinated and integrated regional workforce development strategy.</p>  <p><b>KPI METRIC TREND: 1.CHANGING</b></p> <p>No Progress      Partially Implemented      Fully Implemented</p>
	<p><b>Q4 Comments:</b></p> <ul style="list-style-type: none"> <li>MHCWB, in partnership with MHFWB, conducted virtual meeting of the RP CORE Team and Employer Advisory Team on June 26, 2020.</li> <li>Educator Work Group of the PV Regional Planning Blueprint Implementation process produced <i>Addendum to Summary Report of the Technical Programs at PV Community Colleges, Vocational Technical High Schools and Westfield State University</i>. Addendum and disseminated to partners on July 1, 2020.</li> <li>MHCWB, in partnership with MHFWB, completed FIRST DRAFT of Blueprint UPDATE Report and shared with RP CORE Team and Employer Advisory Team on June 26, 2020. FINAL Report due to WSC on July 23, 2020.</li> <li>Update DASHBOARD completed covering Jan. 2020-June 2020 quarters.</li> <li>Blueprint Data Team continues on line meetings to review and refine Updated Pioneer Valley Labor Market Data package prepared by MA WSC.</li> <li>MHCWB continued to provide labor market data and letters of support to educational entities for a variety of grants and educational projects.</li> </ul>
<p>3. MHCWB will continue to convene and facilitate meetings between MHCWB and the WIOA Core Partners to discuss the delivery of business and job seeker workforce development services at the OSCCs, pursuant to the MOU, effective July 1, 2017 to ensure alignment with the region's workforce and economic development goals and strategies.</p>  <p><b>KPI METRIC TREND: 3. CONTINUING</b></p> <p>No Progress      Partially Implemented      Fully Implemented</p>	
<p><b>Q4 Comment:</b></p> <ul style="list-style-type: none"> <li>MHCWB OSCC Operators and WIOA CORE Partners continued to assess best approaches to implementing processes to ensure that services at the MHOSCC are delivered in a coordinated and timely manner.</li> </ul>	

Goal/Strategy	<b>Key Performance Indicators (KPI)</b> <input type="checkbox"/> Q1 <input type="checkbox"/> Q2 <input type="checkbox"/> Q3 <input checked="" type="checkbox"/> Q4/Y3
<b>Secure Public and Private Funding</b>	<p>1. During all Plan years, the MHCWB will develop and implement a Funding Strategy that is aligned with its Mission that will result in a 10% annual increase in new revenue derived from new and/or additional public and private funding sources.</p> <div style="text-align: center;">  </div> <p style="text-align: right;"><b>KPI METRIC TREND: 1. CHANGING</b></p> <p style="text-align: center;"> <b>No Progress      Partially Implemented      Fully Implemented</b> </p> <div style="background-color: yellow; border: 1px solid black; padding: 5px;"> <p><b>Q4 Comments:</b>        + MHCWB chosen as Primary Operator for portions of the EOLWD-DCS \$6.9 M for COVID-19 MA Disaster Recovery National Emergency grant. Work began in Q-4.</p> </div>