



HAMPDEN COUNTY WORKFORCE BOARD

MHHCWB Strategic Plan July 1, 2017-June 30, 2020 Summary Scoreboard

Quarterly Progress Report Year 3, QTR 1 Progress July 1, 2019 – September 30, 2019

KPI Metric Key:



No Progress



Partially Implemented











Fully Implemented

KPI Metric Trend between Quarters:



- 1. Changing = Moved from One Level to Next**
- 2. Improving = Expanded Partially Implemented**
- 3. Continuing = No Major Change in KPI Metric**

MHHCWB Strategic Plan July 1, 2017-June 30, 2020 Summary Scoreboard Year 3, QTR 1 Progress

Strategic Priority	Key Performance Indicators (KPIs)		
	 Q1	 Q2	 Q3  Q4/Y3
ONE 5	Be the Leading Source of Regional Labor Market Information & Innovative Ideas for Advancing Workforce Development  No Progress () Partially Implemented (5) Fully Implemented (0)		
TWO 8	Improve Education and Employability Skills of Adults for Quality Careers  No Progress () Partially Implemented (8) Fully Implemented (0)		
THREE 7	Develop 21st Century Youth Education and Employability Skills for Quality Careers  No Progress () Partially Implemented (7) Fully Implemented (0)		
FOUR 7	Be the Leading Advocate, Planner and Convener to Promote and Fund Regional Workforce Development  No Progress (0) Partially Implemented (7) Fully Implemented (0)		
Total: 27	YR1/ Qtr4 No Progress (1) Partially Implemented (19) Fully Implemented (7)	<hr/> YR2/ Qtr4 No Progress (0) Partially Implemented (19) Fully Implemented (8)	
	YR3/ Qtr1 No Progress () Partially Implemented (27) Fully Implemented ()		

Strategic Priority 1


Be the Leading Source of Regional Labor Market Information and Innovative Ideas for Advancing Workforce Development

Goal/Strategy	Key Performance Indicators (KPI) <input checked="" type="checkbox"/> Q1 <input type="checkbox"/> Q2 <input type="checkbox"/> Q3 <input type="checkbox"/> Q4/Y3
Labor Market Data	<p>1. During all Plan years, and as part of WIOA Regional Planning, the MHHCWB will continue to identify key workforce development indicators from multiple data channels, analyze workforce data and trends, formulate projections and recommendations, and disseminate reports to a broad network of regional partners and collaborators.</p> <div style="display: flex; align-items: center; justify-content: space-around;">  <div style="text-align: right;"> <p>KPI METRIC TREND: 2. IMPROVING</p> </div> </div> <div style="display: flex; justify-content: space-around; margin-top: 10px;"> No Progress Partially Implemented Fully Implemented </div> <div style="background-color: #ffff00; padding: 5px; border: 1px solid black; margin-top: 10px;"> <p>Comments:</p> <ul style="list-style-type: none"> ⬆ Healthcare data collection survey on Student Enrollment in Nursing Programs at regional community colleges and four-year institutions sent to partners for completion. Anticipate results and summary report in late Q-2. ⬆ MHHCWB Manger of Healthcare Workforce Initiatives completed <i>Gap Analysis Report-Medical Assistant</i>. Report to be disseminated to Partnership and collaborators in October 2019. ⬆ Director of Business Services and Market Research continued to prepare Labor Market Reports and Occupational Outlook Briefs for selected partners, in particular, regional school districts, to support grant-making initiatives currently focused on Capital Skills Grant FY 2020 Round 2. ⬆ Director of Business Services and Market Research working with EOLWD to finalize Pioneer Valley Data Package to be presented to Regional Planning CORE Team on October 8th. ⬆ MHHCWB submitted in July 2019 <i>West Region Five Year Manufacturing Plan</i> as a deliverable in EOHEd Advanced Manufacturing Training Program Awaiting approval from EOHEd. ⬆ Director of Business Services and Market Research continuing to update MHHCWB web site to reflect progress on Blueprint Implementation and updates on labor market information. </div>
	<p>2. During all Plan years, the MHHCWB will utilize its web site and other potential communication channels to provide electronic access to workforce related labor market information and workforce development research reports, promising practices and innovative programs.</p> <div style="display: flex; align-items: center; justify-content: space-around;">  <div style="text-align: right;"> <p>KPI METRIC TREND: 2. IMPROVING</p> </div> </div> <div style="display: flex; justify-content: space-around; margin-top: 10px;"> No Progress Partially Implemented Fully Implemented </div> <div style="background-color: #ffff00; padding: 5px; border: 1px solid black; margin-top: 10px;"> <p>Comments:</p> <ul style="list-style-type: none"> ⬆ Director of Business Services and Market Research continued to enhance Labor Market Information section of MHHCWB to serve as a focal point for entity's requiring labor market data to support their project and grants making activities. ⬆ MHHCWB continuing to assess development of separate website for Regional Planning Labor Market Blueprint. </div>

Goal/Strategy	Key Performance Indicators (KPI) <input checked="" type="checkbox"/> Q1 <input type="checkbox"/> Q2 <input type="checkbox"/> Q3 <input type="checkbox"/> Q4/Y3
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Resource Alignment

1. During all Plan years, the MHHCWB will continue to use a Data Driven Decision Making (D³M) process to prioritize resource allocation for workforce development programs implementation and One Stop Career Center Operator services.



**KPI METRIC TREND:
2. IMPROVING**


No Progress Partially Implemented Fully Implemented

Comment:

- + MHHCWB's internal accountability and reporting systems continued to assist OSCC Operators in joint development of implementing allocations methodology.
- + MHHCWB On-Line Contract Signature Process fully implemented and expediting processing of contract with vendors and providers.

Innovative Practices and Services

1. By Year 3, the MHHCWB will design and implement one (1) innovative practice/program that will improve the regional workforce development delivery system, and will prepare summary reports that document the development process.




**KPI METRIC TREND:
3. CONTINUING**

No Progress Partially Implemented Fully Implemented

Comments:

- + Development of a coordinated and integrated process to operationalize the Charter required regional MassHire Business Solutions Team and Talent Bank is on-going.
- + MHHCWB-directed Charter implementation process, using WIOA Core Partners in the design and delivery of services to job seekers and businesses at the OSCC's, continued to add value toward the implementation of an integrated workforce development delivery system.

2. In Year 1, the MHHCWB will facilitate and manage the scale-up of one (1) innovative practice, program or service that will improve the workforce development system for employers, job seekers, and system users.



**KPI METRIC TREND:
3. CONTINUING**

No Progress Partially Implemented Fully Implemented




Comments:



- + OSCC Operators continue to develop processes to adapt the work of the MHHCWB-led Business Services Task Force to implement system-wide operational practices and work tasks in support of Charter implementation. Work moving forward incrementally and internal teams will continue work in FY 2020 Q-1-2.

Strategic Priority 2

Improve Education and Employability Skills of Adults for Quality Careers



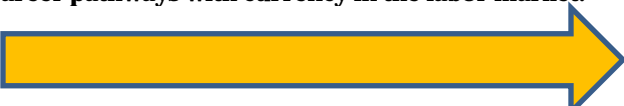
Goal/ Strategy	Key Performance Indicators (KPI) <div style="display: flex; justify-content: space-around; align-items: center;"> X Q1 Q2 Q3 Q4/Y3 </div>
Coordination & Program Capacity Building	<p>1. During all Plan years, MHHCWB will be the focal point for codifying and disseminating innovative programs, practices and service delivery models that enhance the employability of adults for quality career pathways as outlined in the updated signed MOU between the OSCCs and WIOA Core Partners, effective July 1, 2018.</p> <div style="display: flex; align-items: center; justify-content: space-between; margin-top: 20px;"> <div style="text-align: right;"> <p>KPI METRIC TREND: 3. CONTINUING</p> </div> </div> <div style="display: flex; justify-content: space-around; margin-top: 10px;"> No Progress Partially Implemented Fully Implemented </div>
	<p>Comments:</p> <ul style="list-style-type: none"> ⬇ MHHCWB OSCC Operators and WIOA CORE Partners continued to develop processes and customer flow for service delivery to shared customers, in particular for job seekers. ⬇ OSCC Operators developing internal processes to implement system-wide operational practices and work tasks in support of Charter implementation. Work moving forward incrementally and internal teams will continue work in FY 2020 Q-2.
	<p>2. MHHCWB will work with the literacy providers and their business partners to align resources and program operational schedules that will increase the service delivery capacity in Hampden County.</p> <div style="display: flex; align-items: center; justify-content: space-between; margin-top: 20px;"> <div style="text-align: right;"> <p>KPI METRIC TREND 3. CONTINUING</p> </div> </div> <div style="display: flex; justify-content: space-around; margin-top: 10px;"> No Progress Partially Implemented Fully Implemented </div>
	<p>Comment:</p> <ul style="list-style-type: none"> ⬇ No substantive initiatives or activity during Year 3 Q-1.
	<p>3. During all Plan years, the MHHCWB will develop, implement, and document an integrated approach to linking OSCC services with DESE-ACLS funded programs to create pathway opportunities for program completers.</p> <div style="display: flex; align-items: center; justify-content: space-between; margin-top: 20px;"> <div style="text-align: right;"> <p>KPI METRIC TREND 2. IMPROVING</p> </div> </div> <div style="display: flex; justify-content: space-around; margin-top: 10px;"> No Progress Partially Implemented Fully Implemented </div>
	<p>Comments:</p> <ul style="list-style-type: none"> ⬇ MHHCWB worked directly with MA DESE ACLS staff to prepare for and conduct a site visit and program monitoring reviews of Hampden County Sheriff's Department literacy provider in September, 2019. Current career pathway strategies were ascertained through interviews with teachers, career advisors and students. The program was given feedback on areas of strength and ideas for continuous improvement, including strategies to improve services for shared customers. Feedback is part of DESE's formal quality improvement process, and is documented within program reports. ⬇ All Career Advisors and Program Directors from Hampden, Hampshire and Franklin Counties are being invited to participate in a presentation and workshop on MHHCWB's LMI tools and reporting capacity in November, 2019.





Goal/ Strategy	Key Performance Indicators (KPI) <input checked="" type="checkbox"/> Q1 <input type="checkbox"/> Q2 <input type="checkbox"/> Q3 <input type="checkbox"/> Q4/Y3
Workplace Readiness Standards	<p>1. During all Plan years, MHHCWB will assist the OSCCs in using assessment tools to ensure that comprehensive career plan development for OSCC customers is aligned with required business and industry competencies.</p>  <p style="text-align: right;">KPI METRIC TREND: 3. CONTINUING</p> <p style="text-align: center;"> No Progress Partially Implemented Fully Implemented </p> <p>Comment: + No substantive new activity in Year 3 Q-1.</p>
Adult Sector Based Career Pathways	<p>1. MHHCWB will facilitate the implementation of an integrated sector-based career pathways framework to advance adults along a career continuum with multiple program options, expanded transition to work-based learning opportunities, and flexible points of entry and exit. This career pathway will be reinforced by a coordinated case management system of services and supports that enhance positive program and career pathway outcomes as outlined in the UPDATED OSCC-WIOA Partner MOU, effective July 1, 2018.</p>  <p style="text-align: right;">KPI METRIC TREND: 3. CONTINUING</p> <p style="text-align: center;"> No Progress Partially Implemented Fully Implemented </p> <p>Comment: + MHHCWB OSCC Operators and WIOA CORE Partners continued to develop processes and customer flow for service delivery to shared customers, in particular for job seekers.</p> <p>2. During each Plan year, the MHHCWB will identify two (2) innovative adult education/training practices/programs and will provide assistance and/or resources to support implementation and evaluation.</p>  <p style="text-align: right;">KPI METRIC TREND: 2. IMPROVING</p> <p style="text-align: center;"> No Progress Partially Implemented Fully Implemented </p> <p>Comments: + MHHCBB serving as Sponsor for Registered Apprenticeship program with CRRM MA in partnership with Sheet Metal Workers Local 63. Cohort of 10 unemployed residents. + Initial discussion held with Smith & Wesson relative to starting a third cohort in January 2020.</p>

Goal/ Strategy	Key Performance Indicators (KPI) <input checked="" type="checkbox"/> Q1 <input type="checkbox"/> Q2 <input type="checkbox"/> Q3 <input type="checkbox"/> Q4/Y3
Career Center Capacity Enhancement	<p>1. During all Plan years, the MHCWB will work with the OSCCs to implement coordinated services to employers as outlined in the MHCWB Employer Engagement Framework in the OSCC Operators Charters.</p>  <p>KPI METRIC TREND: 2. IMPROVING</p> <p>No Progress Partially Implemented Fully Implemented</p>
	<p>+ OSCC Operators implementing <i>Hampden County Business Services (HCBS)</i> as a joint venture. Launch of HCBS to occur in Q-2.</p>
	<p>2. In each Plan year, the MHCWB will continue to conduct quarterly meetings of the OSCC Center directors, their Board chairs, MHCWB OSCC Committee Chair, and a MHCWB Vice President to discuss and assess the implementation of principles outlined in the OSCC Operator Charters.</p>  <p>KEY METRIC TREND: 3. CONTINUING</p> <p>No Progress Partially Implemented Fully Implemented</p>
	<p>Comment:</p> <p>+ The MH One Stop Career Center Operators Strategy Group meeting scheduled for Q-1 was deemed not to be needed. Meetings will resume in FY 2020- Q-2.</p>

Strategic Priority 3




Develop 21st Century Youth Education and Employability Skills for Quality Careers




Goal/Strategy	Key Performance Indicators (KPI) <input checked="" type="checkbox"/> Q1 <input type="checkbox"/> Q2 <input type="checkbox"/> Q3 <input type="checkbox"/> Q4/Y3
Employability Development Pathways and Systems	<p>1. MHCWB will continue to develop a common cross-sector career pathways framework that will advance youth along an integrated K-16 career pathway continuum with multiple program options, expanded work-based learning opportunities. This continuum will be reinforced by a coordinated case management system of services and supports that enhance positive program outcomes as outlined in the MOU between OSCCs and Youth Service Providers, effective July 1, 2018.</p> <div style="text-align: right;">  <p>KPI METRIC TREND 2. IMPROVING</p> </div> <div style="display: flex; justify-content: space-around; margin-top: 5px;"> No Progress Partially Implemented Fully Implemented </div> <div style="background-color: yellow; padding: 5px; margin-top: 10px;"> <p>Comments:</p> <ul style="list-style-type: none"> ⬇ Youth Council met on September 17, 2019 and continued to share best practices of youth programming. Presentation on MASS Mentoring Program was shared with attendees. ⬇ MassHire Holyoke awarded <i>YouthWorks Year Round</i> grant to enhance healthcare employment placements and Westfield Public Schools (Westfield High School) awarded <i>YouthWorks Year Round</i> grant conduct Healthcare pathway program. ⬇ New referral and follow-up process implemented by WIOA OSY providers and MH OSCC operators in Q-1 to maximize delivery of services to certain OSY requiring services from OSCC Operators. </div>
	<p>2. During all Plan years, MHCWB will allocate funding to in-school and out-of-school programs that provide youth with expanded work-based learning opportunities, academic interventions, and support systems and networks that improve the graduation rate and result in successful transition to post-secondary education and/or career employment.</p> <div style="text-align: right;">  <p>KPI METRIC TREND 2. IMPROVING</p> </div> <div style="display: flex; justify-content: space-around; margin-top: 5px;"> No Progress Partially Implemented Fully Implemented </div> <div style="background-color: yellow; padding: 5px; margin-top: 10px;"> <p>Comments:</p> <ul style="list-style-type: none"> ⬇ WIOA funded FY20 OSY-ISY programs began Year 2 activity on July 1, 2019. ⬇ MHCWB completed internal review of OSY-ISY programs participant forms to ensure coordinated data collection and recording. ⬇ MassHire Holyoke awarded <i>YouthWorks Summer</i> grant for work-based learning for 14-15 year olds. ⬇ MHCWB continues to provide structured professional development to WIOA funded OSY-ISY operators to support program implementation, improve operational efficiencies, and track participant progress. </div>
	<p>3. During all Plan years, MHCWB will act as the intermediary to accelerate the design and implementation of sector-based, high-quality career pathway programs that link middle school → secondary education → post-secondary education and employers in career pathways with currency in the labor market.</p> <div style="text-align: right;">  <p>KPI METRIC TREND: 2. IMPROVING</p> </div> <div style="display: flex; justify-content: space-around; margin-top: 5px;"> No Progress Partially Implemented Fully Implemented </div> <div style="background-color: yellow; padding: 5px; margin-top: 10px;"> <p>Comments:</p> <ul style="list-style-type: none"> ⬇ MHCWB is required partner with Springfield, Holyoke and Westfield Public Schools in Innovation Pathway Designation (IPD) grant process. Applications submitted on September 13, 2019. Notification of application status in Q-2/3. ⬇ MHCWB continues to partner with current IPD high schools (Agawam and West Springfield) in advanced manufacturing pathway program implementation activities. ⬇ Westfield Technical Academy and STCC enter into an Articulation Agreement in Healthcare. ⬇ MHCWB awarded Year 2 funding from United Way to continue career exploration and awareness program for students from the Westfield Public Schools. </div>



Goal/Strategy	Key Performance Indicators (KPI) <input checked="" type="checkbox"/> Q1 <input type="checkbox"/> Q2 <input type="checkbox"/> Q3 <input type="checkbox"/> Q4/Y3
Youth Service Delivery Capacity Building and Alignment	<p>1. MHCWB will continue to facilitate initiatives and interventions that will result in increased coordination and alignment between agencies serving out-of-school youth and the One Stop Career Centers to ensure that youth, including youth with disabilities, successfully transition to the next level in their career pathway as outlined in the MOU, effective July 1, 2018.</p>  <p style="text-align: right;">KPI METRIC TREND: 2. IMPROVING</p> <p style="text-align: center;">No Progress Partially Implemented Fully Implemented</p>
	<p>Comments:</p> <ul style="list-style-type: none"> ⬇ New referral and follow-up process implemented by WIOA OSY provider's and MH OSCC operators in Q-1 to maximize delivery of services to certain OSY requiring services from OSCC Operators. ⬇ MHCWB and the OSCC Operators continued to operate the Disability Employment Initiative (DEI VII) to serve youth ages 16-24 to develop and access Career Pathways. <p>2. MHCWB will continue to work with existing community-based partnerships to deepen and broaden the scope of its school time and out-of-school time programs and services to elementary and middle school age students.</p>  <p style="text-align: right;">KPI METRIC TREND: 2. IMPROVING</p> <p style="text-align: center;">No Progress Partially Implemented Fully Implemented</p> <p>Comments:</p> <ul style="list-style-type: none"> ⬇ MHCWB implemented a successful CLASP Summer Program managed by MHCWB internal team. ⬇ MHCWB conducting internal study of CLASP program going forward. Expects to complete study late Q-2.
Employer Engagement	<p>1. MHCWB will continue to work with each MHCWB funded out-of-school youth agency to assist in expanding work-based learning and employability readiness supports and services for participating youth.</p>  <p style="text-align: right;">KPI METRIC TREND: 2. CONTINUING</p> <p style="text-align: center;">No Progress Partially Implemented Fully Implemented</p>
	<p>Comment:</p> <ul style="list-style-type: none"> ⬇ MHCWB continued to provide professional development sessions to assist out of school practitioners to imbed work readiness skills training in their programs. <p>2. The MHCWB will develop business champions to hire youth interns/employees from its programs, particularly, although not exclusively, in STEM high quality career pathways.</p>  <p style="text-align: right;">KPI METRIC TREND: 2. IMPROVING</p> <p style="text-align: center;">No Progress Partially Implemented Fully Implemented</p> <p>Comment:</p> <ul style="list-style-type: none"> ⬇ MHCWB reviewing private sector engagement in 2019 YouthWorks Summer Program to identify participating employers and develop coordinated outreach plan to increase private sector hiring in the 2020 YouthWorks Summer Program by 15%-18%. ⬇ MHCWB awaiting decision on STEM at Work Intern program for FY 2020. Final report submitted on August 15, 2019.

Strategic Priority 4

Be the Leading Advocate, Planner and Convener to Promote and Fund Regional Workforce Development

Goal/Strategy	Key Performance Indicators (KPI) 
Communicating the MHCWB's Mission	<p>1. MHCWB will develop and execute a communication plan that specifically targets entities identified from the MHCWB's Stakeholder Analysis as needing "high priority engagement" to inform them of MHCWB accomplishments as documented through the Strategic Plan Scoreboard and KPIs.</p> <div style="text-align: right;">  <p>KPI METRIC TREND 2. IMPROVING</p> </div> <div style="text-align: center; margin-top: 10px;"> No Progress Partially Implemented Fully Implemented </div>
	<p>Comments:</p> <ul style="list-style-type: none"> ⬇ MHCWB Brand Ambassador coordinated EOLWD MassHire Temperature Check process to measure state of MassHire values. ⬇ MHCWB Twitter platform launched on July 1, 2019. ⬇ MHCWB marketing and promotional collateral to support implementation of MassHire campaign completed and will be used in early Q-2.
	<p>2. During all Plan years, MHCWB will inform key stakeholders on issues that impact the workforce development eco-system and create opportunities for accelerating regional partnership development and deployment and improving workforce development program alignment and expansion.</p> <div style="text-align: right;">  <p>KPI METRIC TREND: 2. IMPROVING</p> </div> <div style="text-align: center; margin-top: 10px;"> No Progress Partially Implemented Fully Implemented </div>
	<p>Comment:</p> <ul style="list-style-type: none"> ⬇ MHCWB Director of Business Services and Market Research made a presentation on WGBY on program development and broad workforce issues. ⬇ MHCWB Director of Business Services and Market Research made a presentation on regional career pathway initiatives to State-wide manufacturing communities of practice work group. ⬇ MHCWB participated in round table discussion with MA House Speaker, State legislators, and local Springfield officials at CRRC MA on involvement in CRRC workforce matters. ⬇ MHCWB President & CEO part of panel on WWLP on regional workforce issues. ⬇ MHCWB Staff continued to serve as members on a variety of regional panels focused on youth programming and development. ⬇ MHCWB conducted meetings (August) Blueprint Core Team, Educator Work Group, and Employer Advisory Committee on Blueprint implementation progress. ⬇ MHCWB quarterly <i>Newsletter</i> (September) continued to update stakeholders on general MHCWB initiatives and programs.

Goal/Strategy	Key Performance Indicators (KPI) <input checked="" type="checkbox"/> Q1 <input type="checkbox"/> Q2 <input type="checkbox"/> Q3 <input type="checkbox"/> Q4/Y3
Communicating the MHCWB's Mission (cont'd)	<p>3. MHCWB will meet with local mayors, other locally elected officials, and the local State legislative delegation to discuss workforce development issues and opportunities that impact job creation and regional economic development and expansion in Hampden County.</p>  <p style="text-align: right;">KPI METRIC TREND 3. CONTINUING</p> <p style="text-align: center;"> No Progress Partially Implemented Fully Implemented </p> <p>Comment: + MHCWB President informal dialogue with selected officials but no formal activity in Q-4.</p>
Align Regional Workforce and Economic Development Strategic Goals	<p>1. During all Plan years, MHCWB will work with the economic development entities and educational institutions in Hampden County to align their strategic goals with specific strategic priorities contained in the MHCWB's Strategic Plan.</p>  <p style="text-align: right;">KPI METRIC TREND: 3. CONTINUING</p> <p style="text-align: center;"> No Progress Partially Implemented Fully Implemented </p> <p>Comments: + MHCWB and MHFHWB continued process to update current Strategic Planning Documents Matrix which identifies regional planning documents and their current status as related to Blueprint implementation.</p> <p>2. MHCWB will continue to convene required meetings for the WIOA Regional Planning process to align strategic plans and protocols that will result in a coordinated and integrated regional workforce development strategy.</p>  <p style="text-align: right;">KPI METRIC TREND: 2. IMPROVING</p> <p style="text-align: center;"> No Progress Partially Implemented Fully Implemented </p> <p>Comments: + MHCWB, in partnership with MHFHWB, conducted August 6, 2019 JOINT meeting of Regional Planning Educator Work Group and Employer Advisory Committee to discuss work in progress and solicit feedback and guidance. + Blueprint CORE Team met on August 23, 2019 to assess progress of Blueprint Implementation and to solicit feedback and guidance on FY 2020 Goals and Strategies. + Blueprint Data Team continues on line meetings to review and refine data sets and labor market information to inform Blueprint implementation. + MHCWB continued to provide labor market data and letters of support to educational entities for a variety of grants and educational projects.</p>

Goal/Strategy	Key Performance Indicators (KPI) <input checked="" type="checkbox"/> Q1 <input type="checkbox"/> Q2 <input type="checkbox"/> Q3 <input type="checkbox"/> Q4/Y3
Align Regional Workforce and Economic Development Strategic Goals (cont'd)	<p>3. MHCWB will continue to convene and facilitate meetings between MHCWB and the WIOA Core Partners to discuss the delivery of business and job seeker workforce development services at the OSCCs, pursuant to the MOU, effective July 1, 2017 to ensure alignment with the region's workforce and economic development goals and strategies.</p> <div style="display: flex; align-items: center; justify-content: space-between;">  <div style="text-align: right;"> KPI METRIC TREND: 3. CONTINUING </div> </div> <div style="display: flex; justify-content: space-around; margin-top: 10px;"> No Progress Partially Implemented Fully Implemented </div> <div style="background-color: yellow; padding: 5px; margin-top: 10px;"> Comment: MHCWB OSCC Operators and WIOA CORE Partners continued to assess best approaches to implementing processes to ensure that services at the MHOSCC are delivered in a coordinated and timely manner. </div>
Secure Public and Private Funding	<p>1. During all Plan years, the MHCWB will develop and implement a Funding Strategy that is aligned with its Mission that will result in a 10% annual increase in new revenue derived from new and/or additional public and private funding sources.</p> <div style="display: flex; align-items: center; justify-content: space-between;">  <div style="text-align: right;"> KPI METRIC TREND: 2. IMPROVING </div> </div> <div style="display: flex; justify-content: space-around; margin-top: 10px;"> No Progress Partially Implemented Fully Implemented </div> <div style="background-color: yellow; padding: 5px; margin-top: 10px;"> Comments: MHCWB, in collaboration with MassHire Holyoke Career Center has been awarded a \$45,000 grant from CommCorp. to implement a YouthWorks Year-Round Enhanced Placement program. MHCWB is a partner with Holyoke Community College, STCC, and the Springfield Public Schools in the Work Ready project funded by the MA Gaming Commission. MHCWB will receive \$3,000 to conduct an evaluation of project implementation strategies and project outcomes. MHCWB, in collaboration with the Westfield Public Schools, has been awarded a \$55,777 grant from CommCorp. to implement a YouthWorks Year-Round educational pathways program focused on career pathways in the Healthcare industry. MHCWB is partner with the MA Executive Office of Labor and Workforce Development (EOLWD) in the three-year State Apprenticeship Expansion grant funded by the U. S. Department of Labor-ETA. MHCWB is negotiating final budget numbers with EOLWD, but expects the final award to be in excess of \$600,000 over the three-year period. MHCWB partner with Holyoke Community College and Tech Foundry in program focused on careers in Information Technology. MHCWB will receive \$3,000 to conduct an evaluation of program implementation strategies and project outcomes. </div>